This is a **Guide** about the
EU Cyber Resilience Act.

This white paper has been designed and developed in the context of the 'EcoCyber' project, carried out within the SERICS Extended Partnership, a national initiative under the MUR National Recovery and Resilience Plan funded by the European Union Next Generation EU.

The project 'EcoCyber – Risk Management for Future Cyber-Physical Ecosystems' is devoted to advancing innovative technical and legal solutions and methods **to leverage the opportunities offered by cyber-physical systems while addressing the relevant connected challenges** (e.g., cyber threats and vulnerabilities).

In particular, **this work has been conducted by the research teams from two Work Packages of EcoCyber**: WP 2 (Solutions for the design and testing of secure smart components) and WP 4 (Rules for the future society), integrating therefore technical and legal aspects.

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The Guide was developed through an innovative, multidisciplinary methodology that integrates **legal design principles** with **technical expertise in cybersecurity and information technology**.

The project team, comprising an EU cybersecurity law expert, a legal design specialist, and an engineer specialized in Operational Technology (OT) security, adopted the **design thinking process** as its operational framework.

This approach, structured around the phases of needs analysis, ideation, prototyping, and validation, enabled the systematic integration of legal, technical, and communicative perspectives into a single, coherent workflow.

⇨ The result is **a Guide that translates the CRA's regulatory complexity into accessible, operational, and legally sound content, supporting consistent and effective application across professional and organizational contexts.**

Design thinking process

Research
Identification of user needs through structured interviews and data analysis, leading to the creation of representative user profiles.

Definition & Ideation
Translation of insights into concrete design solutions using collaborative methods to organize CRA content into a clear, usable structure.

Prototyping
Development of an interactive visual-textual document that simplifies regulatory and technical requirements.

User Testing
Evaluation of the prototype by professionals from various fields; feedback informs revisions and improvements.

Refinement & Launch
Final adjustments based on testing results and publication of the completed Guide.

Cyber Resilience Act

Chapter I	Arts. 1-12	⇨	**General provisions**
II	Arts. 13-26	⇨	**Obligations of economic operators** and provisions in relation to **free and oper-source software**
III	Arts. 27-34	⇨	**Conformity of the PDEs**
IV	Arts. 35-51	⇨	Notification of conformity assessment bodies
V	Arts. 52-60	⇨	Market surveillance and enforcement
VI	Arts. 61-62	⇨	Delegated powers and committee procedure
VII	Arts. 63-65	⇨	**Confidentiality and penalties**
VIII	Arts. 66-71	⇨	**Transitional and final provisions**

Commission Implementing Regulation (EU) 2025/2392

Technical description of important and critical productcs

Commission FAQ December 2025

Scope of the Project

The Cyber Resilience Act (CRA) is structured into eight Chapters and several Annexes.

This project focuses specifically on Chapters I to III and Chapter VII, which addresses penalties.

These sections are identified as the **most relevant** and **operationally significant for the end users** of the Guide, who are directly involved in applying the Regulation.

For this reason, **others provisions**, such as Arts. 1,9,10,33,34 **have not been integrated, as they were not regarded as a priority for this Guide**.
Consequently, the pages that follow do not necessarily adhere to the numerical order of the Regulation's articles but are **organised according to a logical structure that highlights the conceptual connections** between the selected provisions.
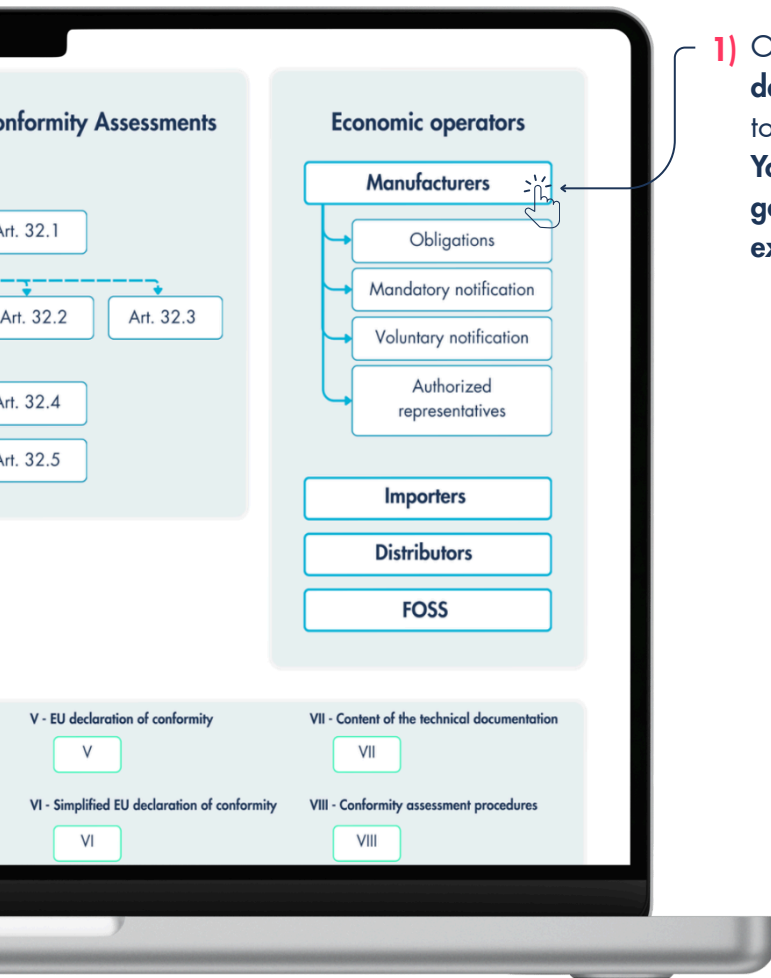
Additional helpful information for assisting stakeholders in implementing the CRA **has also been integrated alongside the official text of the Regulation**.

This Guide is designed to be interactive and easy to navigate.

Colored sections and visual markers help users move quickly between related topics and access information that appears in different parts of the document.

By clicking on these sections, you can jump directly to the relevant content without losing the overall context.

2) In this bar, you will find the **specific topic of the Article explained** in the visual boards.

3) Use this button to **return to the dashboard**.

1) On the next page, you will find the **dashboard**, a kind of map of all the topics covered in this Guide.

You can click on any specific topic to go directly to the page where it is explained.

4) Use this button to **go back** to the last page you viewed.

Conformity Assessments

Economic operators

Manufacturers

Art. 32.1

Obligations

Art. 32.2   Art. 32.3

Mandatory notification

Voluntary notification

Art. 32.4

Authorized representatives

Art. 32.5

Importers

Distributors

FOSS

5) By clicking on one of these boxes, you will be directed to the **page containing the detailed explanation of the referenced topic**.

Art. X

Example

6) This icon ⓘ indicates information taken from the **European Commission's FAQs** and provides interpretative guidance. **When you hover over it, a popup will appear** with additional details.

7) The number of **the Article or section covered** in this section is shown below.

V - EU declaration of conformity

V

VI - Simplified EU declaration of conformity

VI

VII - Content of the technical documentation

VII

VIII - Conformity assessment procedures

VIII

Legend

General

Timing

Penalties

Products

PDEs in scope

- Default
- Important
- Critical
- FOSS

High-risk AI systems

PDEs **out** of scope

Requirements

Conformity Assessments

Technical documentation

- Art. 32.1
- Art. 32.2
- Art. 32.3
- Art. 32.4
- Art. 32.5

Presumption of conformity

EU declaration of conformity

CE marking

Economic operators

Manufacturers

- Obligations
- **Mandatory** notification
- **Voluntary** notification
- Authorized representatives

Importers

Distributors

FOSS

- Stewards
- Security attestation

Annex

I - Essential cybersecuriy requirements

I, part 1   I, part 2

II - Information and instructions to the user

II

III - Important PDEs

III, class 1   III, class 2

IV - Critical PDEs

IV

V - EU declaration of conformity

V

VI - Simplified EU declaration of conformity

VI

VII - Content of the technical documentation

VII

VIII - Conformity assessment procedures

VIII

This timeline highlights key dates expressly set out in the text of the Cyber Resilience Act (CRA).

Each date marks a specific step in the gradual implementation of the CRA framework - from its entry into force to its full legal application across the EU market. They represent important milestones for manufacturers, importers, distributors, and technical professionals to consider in **planning and maintaining compliance** with the Regulation.

This Regulation **entered into force** on:	Delegated acts of the Commission	Chapter IV (Arts. 35-51) shall **apply** from:	Article 14 shall **apply** from:	This regulation shall **apply** from:	Transitional provision
11 **december** 2024	11 **december** 2025	11 **June** 2026	11 **September** 2026	11 **December** 2027	11 **June** 2028

The CRA becomes EU law. The countdown to compliance begins. Art. 71.1

By this date, the Commission adopts an implementing act **specifying the technical description of "important" and "critical" PDEs.** Art. 7.4

On the **same date**, it also adopts delegated acts specifying the **terms and conditions for applying cybersecurity-related grounds** for delaying the dissemination of notifications as referred to Art.16(2). Art. 14.4

Rules on notification of conformity assessment bodies **start** applying. Art. 71.2

Start of reporting duties: **once Article 14 of the CRA applies**, manufacturers must report exploited vulnerabilities and severe incidents (Art. 71.2), **even if** that PDE has been placed on the market **before** **11 December 2027**. Art. 69.3

Full application: the CRA applies in full to all products placed on the EU market. Art. 71.2

PDEs that have been placed on the market **before** 11 December 2027 shall be subject to the requirements set out in this Regulation **only if**, **from** that date, **those products are subject to a substantial modification.** Art. 69.2

EU type-examination certificates and **approval decisions** issued regarding cybersecurity requirements for PDEs **that are subject to Union harmonisation legislation other than the CRA** remain **valid until this date**, **unless** they expire **before** or otherwise specified in the applicable Union harmonisation legislation. Art. 69.1

Example

Arts. **69-71**

'**Economic operator**' which means the <u>manufacturer</u>, the <u>authorised representative</u>, the <u>importer</u>, the <u>distributor</u>, **or other natural or legal person who is subject to obligations** in relation to the manufacture of products with digital elements (PDEs) or to the making available of PDEs on the market in accordance with this Regulation.
Art. 3(12)

Art. 23: **Identification of economic operators**

Manufacturer	Importer	Distributor	Open-source software developer	Authorised representative
means a natural or legal person who develops or manufactures PDEs or has PDEs designed, developed or manufactured, and markets them under its name or trademark, whether for payment, monetisation or free of charge. Art. 3.13	**means a natural or legal person established in the Union who places on the market a PDEs** that bears the name or trademark of a natural or legal person established outside the Union. Art. 3.16	**means a natural or legal person in the supply chain,** other than the manufacturer or the importer, **that makes a PDEs available on the Union market** without affecting its properties. Art. 3.17	**means a legal person,** other than a manufacturer, **that has the purpose or objective of systematically providing support on a sustained basis for the development of specific PDEs, qualifying as free and open-source software** and intended for commercial activities, and that ensures the viability of those products. Art. 3.14	**means** a natural or legal person established within the Union **who has received a written mandate from a manufacturer to act on its behalf in relation to specified tasks**. Art. 3.15.

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⚠ An <u>importer</u> or <u>distributor</u> is **considered to be a manufacturer**, <u>**where**</u> they place a PDEs on the market
- **under its name or trademark, <u>or</u>**
- carry out a **substantial modification** of a PDEs <u>**already**</u> placed on the market.

➡ And they shall be **subject to Arts. 13 and 14**.

Art.13
Obligations of manufacturers

Art.14
Reporting obligations of manufacturers

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⚠ A <u>natural or legal person</u> (other than the manufacturer, the importer or the distributor) is **considered to be a manufacturer, <u>where</u>** it carries out a **substantial modification** of a PDEs <u>**and**</u> makes that product **available on the market.**

➡ That person shall be **subject to the obligations set out in Arts. 13 and 14**
- for the **part of the PDEs that is affected by the substantial modification <u>or</u>**,
- if the substantial modification has an **impact on the cybersecurity** of the PDEs **as a whole**, **for the entire product**.

Arts. **3,21,22,23**

2.1 This Regulation applies to products with digital elements (PDEs) made available on the market, the intended purpose or reasonably foreseeable use of which includes a direct or indirect ⓘ logical or ⓘ physical data connection to a device or network.

This Regulation does not apply to the following PDEs, as they are already covered by existing sectoral legislation ensuring a level of cybersecurity protection at least equivalent to the one afforded by the CRA:

Key term: **making available on the market** ⟳

2.2, 3, 4, 5, 6 and 7

Excluded product category	Relevant legal act
2(a) **Medical devices**	⇨ **Regulation (EU) 2017/745** (Medical Devices Regulation)
2(b) **In vitro diagnostic medical devices**	⇨ **Regulation (EU) 2017/746** (In Vitro Diagnostic Medical Devices Regulation)
2(c) **Motor vehicles, systems, and components**	⇨ **Regulation (EU) 2019/2144** (Vehicle Type-Approval and General Safety Regulation)
3 **Products certified under aviation safety rules**	⇨ **Regulation (EU) 2018/1139** (Civil Aviation Safety Regulation)
4 **Marine equipment**	⇨ **Directive 2014/90/EU** (Marine Equipment Directive)
5 **PDEs covered by other Union rules**	⇨ If those rules already set cybersecurity requirements that **address all or part of the same risks** as those covered by the CRA in **Annex I**, and if that legislation **ensures an equal or higher level of protection**, the application of the CRA may be **limited or excluded** for such products. ✔ **The European Commission has the power to adopt delegated acts to specify:** • whether such limitation or exclusion is necessary; • the products and rules concerned; as well as • the scope of the limitation, if relevant.
6 **Spare parts** that are made available on the market to **replace identical components in PDEs and** that are **manufactured according to the same** specifications as the components that they are intended to replace.	
7 **Products** developed or modified exclusively **for national security or defence purposes, or** specifically designed to process classified information.	

Annex I   Art. **2**

2.1 This Regulation **applies** to <u>products with digital elements (PDEs)</u> made available on the market, the <u>intended purpose</u> or <u>reasonably foreseeable use</u> of which includes a direct or <u>indirect</u> ⓘ <u>logical</u> or ⓘ <u>physical</u> data connection to a device or network.

➡ **In addition, this Regulation <u>does not apply</u> to:**

Excluded product category	Relevant legal provisions
8 <u>Non-monetised</u> **Free and Open-Source Software (FOSS)**	🡒 **Recital 18 CRA:** only **Free and Open-Source Software** (FOSS) **made available on the market**, and therefore **supplied for distribution or use in the course of a commercial activity**, <u>should fall within the scope of this Regulation.</u> [...] FOSS that **are not monetised** by their manufacturers should not be considered to be a commercial activity. **Art. 3(14):** **'open-Source Software steward'** means **a legal person, other than a manufacturer**, that has the purpose or objective of systematically **providing support** on a sustained basis for the development of specific PDEs, **qualifying as FOSS** and intended for **commercial activities**, and that ensures the viability of those products. **Art. 3(22):** **'making available on the market'** means the supply of a PDEs for distribution or use on the **Union market in the course of a commercial activity**, whether in return for payment or free of charge.
9 **Services**	🡒 **Recital 12 CRA:** as the **Directive (EU) 2022/2555 (NIS2) already applies** to cloud computing services and cloud service models such as Software as a Service (SaaS), Platform as a Service (PaaS) or Infrastructure as a Service (IaaS). ↳ **Eg.** websites that do not support the functionality of a PDE; cloud services designed and developed outside the responsibility of a manufacturer of a PDE.

Left margin labels: 3; recital 18 | recital 12

Art. **2**

2.1 — This Regulation **applies** to <u>products with digital elements (PDEs)</u> made available on the market, the <u>intended purpose</u> or <u>reasonably foreseeable use</u> of which includes a direct or <u>indirect</u> 🛈 <u>logical</u> or 🛈 <u>physical</u> data connection to a device or network.

3.1 — '**Product with digital elements**' means a **software** <u>or</u> **hardware** product and **its remote data processing solutions**, including software or hardware components being placed on the market separately.

Key term: **Software** 👆

Key term: **Hardware** 👆

Hardware:
- smartphones,
- laptops,
- "smart appliances" (e.g., smart speakers),
- network equipment (e.g., routers),
- CPUs,
- more foundational components,
- consumer devices,
- complex devices,
- etc.

Software, including so-called **non-embedded software**:
- operating systems,
- computer games,
- word processing,
- mobile apps,
- anti-virus,
- software libraries,
- password managers,
- a program that can be downloaded via a website,
- firmware or software meant to be embedded into hardware devices,
- etc.

3.2 — '**Remote data processing**' means data processing at a distance for which the software is designed and developed by the manufacturer, or under the responsibility of the manufacturer, and <u>the absence of which would prevent the product with digital elements from performing one of its functions</u>.

Recital 11

'This approach ensures that PDEs are secured in their entirety, <u>irrespective of whether data is **processed** or **stored locally** on the user's device or **remotely** by the manufacturer</u>, in so far as processing or storage at a distance is **necessary for a PDE to perform its functions**.

Eg. a mobile application requires access to an application programming interface or to a database provided by means of a service developed by the manufacturer. In such a case, the service falls within the scope of this Regulation as a remote data processing solution (recital 11);

Eg. cloud-enabled functionalities provided by a manufacturer of smart home devices that enable users to control the device at a distance fall within the scope of the CRA (recital 12);

Eg. websites that do not support the functionality of a PDE, or cloud services designed and developed outside the responsibility of a manufacturer of a PDE do not fall within the scope of the CRA (recital 12).

26.2(a) — The Commission will publish **guidance to facilitate CRA's implementation**, in particular, with regard to the notion of remote data processing solutions.

Art. **2**

4

Member States **shall not impede**, <u>for the matters covered by this Regulation</u>, **the making available on the market of PDEs** which comply with this Regulation.

⚠️ At trade fairs, exhibitions, demonstrations or similar events, Member States **shall not prevent** the <u>presentation</u> or <u>use</u> of a PDEs which **does not comply** with this Regulation, <u>including its prototypes</u>, provided that
- the product is presented with a **visible sign** clearly <u>indicating that it does not comply</u> with this Regulation **and** that <u>it is not to be made available</u> on the market until it does so.

⚠️ Member States **shall not prevent** <u>the making available</u> on the market of <u>unfinished software</u> which **does not comply** with this Regulation, provided that
- the software is <u>made available</u> **only** <u>for a limited period</u> required for **testing purposes**; ℹ️
- with a **visible sign** clearly indicating that <u>it does not comply</u> with this Regulation **and** that <u>it will not be available on the market</u> for purposes other than testing.

> **If a product is considered a safety component** under Union harmonisation legislation other than this Regulation, **the exception** allowing the distribution of unfinished software for testing purposes **does not apply**.

5

This Regulation **shall not prevent** Member States from subjecting PDEs to **additional cybersecurity requirements** for the <u>procurement</u> or <u>use</u> of those products for **specific purposes**, including where those products are procured or used for national security or defence purposes, **provided that**
- such requirements are <u>consistent with Member States' obligations</u> laid down in Union law, and
- that they are <u>necessary and proportionate</u> for the achievement of those purposes.

When PDEs falling within the scope of this Regulation are procured, Member States must take into account <u>whether</u> those products comply with:
- **the essential cybersecurity requirements** set out in Annex I,
- including the manufacturer's **ability to handle vulnerabilities effectively**.

⚠️ This assessment must form part of the procurement process, **without affecting the application of Directives 2014/24/EU and 2014/25/EU.**

Classificiation of products and corresponding conformity procedure

2 — Products that are in scope

6 — General requirements for marketing <u>all in scope</u> PDEs, which are: → Annex I

6 — **Default PDEs** → **32.1** — Conformity assessment procedure

Additional classification and control measures for higher-risk PDEs.

7 — **Important PDEs**: categories of higher-risk products (Classes I & II) that need stricter conformity assessment.

<u>Annex III (Class I and II)</u>

→ **32.2** — Conformity assessment procedure

→ **32.3** — Conformity assessment procedure

8 — **Critical PDEs**: products requiring mandatory certification under the EU cybersecurity framework.

<u>Annex IV</u>

→ **32.4** — Conformity assessment procedure

Example

3(48) — **FOSS** → **32.5** — Conformity assessment procedure

Overview

PDEs shall be made <u>available</u> on the market <u>only</u> where:

(a) they meet the essential cybersecurity requirements set out in Part I of Annex I, **provided that**

- they are properly installed, maintained, used **for their intended purpose or** under conditions which can reasonably be foreseen, **and**,
- <u>where applicable</u>, the necessary security updates have been installed; **and**

(b) the processes put in place by the manufacturer **comply with the essential cybersecurity requirements** set out in Part II of Annex I, ensuring continuous security management throughout the product lifecycle.

[Annex I, part 1]

[Annex I, part 2]

The CRA defines what must be achieved - secure design, development, and maintenance - **but not how to achieve it.**
To bridge this gap, our framework connects each CRA obligation with:

1) **Activities & principles** – the main security practices required by the Regulation (e.g. risk assessment, threat modelling, secure development);

2) **Technologies & tools** – operational instruments that help implement these practices (for example, STRIDE Threat Modelling or OWASP Threat Dragon);

3) **Standards & best practices** – internationally recognised references such as ISO/IEC 27002, ISA/IEC 62443-4-2, and ETSI EN 303 645, which provide structure and assurance.

⇨ This **three-layered approach** turns the legal text of Art. 6 and Annex I into actionable guidance that can be directly integrated into product development and compliance workflows.

Legal Notice

Technical Notice
(Technologies)

Technical Notice
(Standards)

Art. **6**

Part I

Part II

point 1 — PDEs shall be <u>designed</u>, <u>developed</u> and <u>produced</u> in such a way that they ensure an **appropriate** level of cybersecurity based on the risks.

point 2 — **On the basis of the risk assessment** referred to in Article 13(2) <u>**and where**</u> <u>applicable</u>, PDEs shall:

(a) be made available on the market <u>without</u> known exploitable vulnerabilities;

(b) be made available on the market with a <u>secure by default configuration</u>, <u>unless</u> otherwise agreed between manufacturer and business user in relation to a tailor-made PDEs, including the <u>possibility to reset</u> the product to its original state;

(c) ensure that vulnerabilities can be addressed through <u>security updates</u>, including, <u>where applicable</u>, through <u>automatic security updates</u> that are installed within an appropriate timeframe enabled as a default setting, with a <u>clear and easy-to-use opt-out mechanism</u>, through the <u>notification of available updates</u> to users, <u>and</u> the <u>option to temporarily postpone them</u>;

(d) <u>ensure protection</u> from unauthorised access by appropriate <u>control mechanisms</u>, including <u>but not limited to</u> authentication, identity or access management systems, <u>and</u> <u>report</u> on possible unauthorised access;

(e) <u>protect the confidentiality</u> of stored, transmitted or otherwise processed <u>data</u>, personal or other, such as by encrypting relevant data at rest or in transit by state of the art mechanisms, and by using other technical means;

(f) <u>protect the integrity</u> of stored, transmitted or otherwise processed <u>data</u>, personal or other, commands, programs and configuration against any manipulation or modification not authorised by the user, <u>and</u> <u>report</u> on corruptions;

(g) <u>process</u> <u>only</u> <u>data</u>, personal or other, that are adequate, relevant and limited to what is necessary in relation to the intended purpose of the PDEs (data minimisation);

(h) <u>protect the availability of essential and basic functions</u>, <u>also after</u> an incident, including through resilience and mitigation measures against denial-of-service attacks;

(i) <u>minimise the negative impact</u> by the products themselves or connected devices on the availability of services provided by other devices or networks;

(j) <u>be designed, developed and produced to limit attack surfaces</u>, including external interfaces;

(k) be designed, developed and produced to <u>reduce the impact of an incident</u> using appropriate exploitation mitigation mechanisms and techniques;

(l) <u>provide security related information</u> by recording and monitoring relevant internal activity, including the access to or modification of data, services or functions, with an opt-out mechanism for the user;

(m) provide the possibility for users to <u>securely and easily remove</u> on a permanent basis <u>all data and settings</u> and, <u>where</u> such data can be <u>transferred</u> to other products or systems, ensure that this is done <u>in a secure manner</u>.

Annex I, **part I, point 1**

PDEs shall be <u>designed</u>, <u>developed</u> and <u>produced</u> in such a way that they ensure an **appropriate** level of cybersecurity based on the risks.

Guidance: ENISA sub requirements

- A cybersecurity risk analysis should be conducted and monitored during the complete lifecycle of the product;
- Cybersecurity should be taken into account in every step of the product creation (e.g. secure coding, security by design principles, etc.).

Activities & principles	A1. **Cybersecurity risk analysis**	A2. **Threat modelling**	A3. **Secure Coding Practices**	A50. **Secure Development Lifecycle (SDL)**
Technologies & tools		T1. **Threat Modelling frameworks** e.g. STRIDE,MITRE ATT&CK) T55. **Threat Modelling Tools** e.g. OWASP Threat Dragon		T5. CI/CD automation tools e.g. GitHub actions, Jenkins
Standards, guidelines & best practices	S1. **ISO/IEC 27005** S3. **ISA/IEC 62443 3-2 (OT)** S63. **NIST SP 800-30**		S2. **OWASP SAMM for secure process lifecycle of software** S40. **OWASP Secure Coding Practices Checklist** S64. **SEI CERT Coding Standards**	S34. **ISO/IEC 27034** S65. **NIST SP 800-218**

S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**

Annex I, **part I, point 2(a)**

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**
(a) be made available on the market <u>without</u> known exploitable vulnerabilities.

Example

Guidance: ENISA sub requirements

- A vulnerability assessment should be performed against the digital elements of a product;
- Known exploitable vulnerabilities shall be fixed <u>before</u> the release of the product.

Activities & principles	A4/5. **Vulnerability assessment and Penetration Testing**	A6. **CI/CD Security Integration**	A7. **Regular CVE scanning andtracking**
Technologies & tools	T2. **Software Composition Analysis (SCA)** e.g. OWASP Dependency Check]	T5. **CI/CD automation tools** e.g. GitHub actions, Jenkins	T6. **CVE databases**
	T3. **Static Application Security Testing (SAST)** various tools for each language		T56. **Threat Intelligence platforms** e.g. MISP, OpenCTI
	T4. **Dynamic Application Security Testing (DAST)** e.g. OWASP Zap		
	T48. **Vulnerability Assessment tools** e.g. OpenVAS, Nessus		
Standards, guidelines & best practices	S7. **ITU-TX.1214**		
	S8. **ISO/IEC 18045 (CC)**		
	S41. **NIST SP 800-115**		
	S42. **Penetration Testing Framework**		
	S6.**ETSI EN 303 645 (IoT)**		

Security by Default

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(b) be made available on the market **with a <u>secure by default configuration</u>, <u>unless</u> otherwise agreed between manufacturer and business user** in relation to a tailor-made PDEs, including the **<u>possibility to reset</u>** the product to its original state. ⓘ

Guidance: ENISA sub requirements

- In case default configurations foresee an initial/default credential, the same should use a complex and randomly chosen password, different for each product;
- In case default configurations cover cybersecurity items, they should adopt a reasonable level of security for each item;
- The default configuration should be placed in a non-erasable memory;
- A function to reset the product configuration to the default one should be implemented.

Activities & principles	A8. **Secure-by-Default Configuration** focus on default credentials	A9. **Secure Factory Reset Function implementation**	A10. **Least Functionality principle** focus on default configuration
Technologies & tools	T7. **Configuration Management Tools**		
	T8. **Key Lifecycle ManagementSystems** e.g. Vault by Hasicorp	T9. **Physical hard-reset buttons**	T57. **Baseline and Configuration assessment tools** e.g. OpenSCAP
	T57. **Baseline and Configuration assessment tools** e.g. OpenSCAP	T58. **Secure Data Erasure & Wiping Tools**	
	T10. **TPM (trusted platform module)**		
Standards, guidelines & best practices	S9. ISO/IEC 18031		
	S10. CIS Benchmarks		
	S4/5/6. ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)		

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(c) **ensure that vulnerabilities can be addressed through** <u>security updates</u>, including, <u>**where applicable**</u>, **through automatic security updates** that are installed within an appropriate timeframe enabled as a default setting, **with a clear and easy-to-use opt-out mechanism, through the notification of available updates to users, and** the option to temporarily postpone them.

Guidance: ENISA sub requirements

- The company distributing a product or service should provide timely security updates for the software components of the product/service for a reasonable amount of time;
- A function to automatically check the presence of updates and install them, or notify the user of their presence, should be implemented, and where applicable this should be the default initial configuration;
- A product should provide a secure mechanism to install/implement updates;
- The company distributing a product should notify the user on the availability of updates.

Activities & principles	A35. Secure Update management	A36. Secure Update implementation	A37. Automatic Update Checking
Technologies & tools	T40. **Update Frameworks** e.g. Libostree		
	T41. **Code signing with PKI** e.g. X.509 certificates		T42. Alerting mechanism
Standards, guidelines & best practices	S28. **ISO/IEC 30111**		
	S29. **IEC/ISA 62443 2-1 (OT)**		
	S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**		

Annex I, part I, point 2(d)

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(d) <u>ensure protection</u> from unauthorised access **by appropriate <u>control mechanisms</u>,** including **but not limited to** authentication, identity or access management systems, **and** <u>report</u> on possible **unauthorised access**.

Guidance: ENISA sub requirements

- An appropriate authentication and authorisation system shall be implemented according to the product nature and identified risks;
- The access to personal/protected data and to administration/configuration functions should be granted only to authenticated and authorised users;
- In accordance with the nature of the product and to the relevant risks identified in the risk analysis, physical unauthorized access should be forbidden.

Activities & principles	A51. Authentication enforcement	A11. Authorization enforcement	A12. POLP (Principle of Least Privilege)	A14. Hardware Anti - tampering hardening
Technologies & tools	T60. Multi-Factor Authentication (MFA)	T11. RBAC/MAC/DAC/ABAC models		T10. TPM (for hardware boot and component validation)
	T61/10. Hardware authenticators and TPM			
	T13. IAM (Identity Access Management) Platforms (e.g. Keycloak)			
	T59. Privileged Access Management (PAM) tools			
	T62. Zero Trust framework			
Standards, guidelines & best practices	S11. ISO/IEC 9798 (1 - 6)			
	S43. NIST SP 800-63	S43. NIST SP 800-63		
	S44. ISO/IEC 29115			
	S12. ISO/IEC 24760 (1-3)			
	S13. ISO/IEC 29146			
	S4/5/6. ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)			

Data confidentiality

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(e) <u>protect the confidentiality</u> of stored, transmitted or otherwise processed <u>data</u>, personal or other, such as by encrypting relevant data at rest or in transit by state of the art mechanisms, and by using other technical means.

Guidance: ENISA sub requirements
- Data stored in a product's internal memory should be encrypted at rest using current non-deprecated technology;
- Transmission protocols used to send/receive data should support encrypted communications and enable them by default;
- The product should implement symmetric or asymmetric encryption schemes (including PKIs) deprecated technology to ensure that confidentiality of exchanged data is protected.

Activities & principles	A15. Data encryption at rest	A16. Data encryption in transit	A17. Key management and rotation
Technologies & tools	T14. **Data encryption algorithms** (e.g. AES 256) **and libraries** (e.g. OpenSSL)		T15. **Public Key Infrastructures for keys certification**
	T63. **Storage-level encryption** e.g. LUKS, BitLocker	T16. **Secure communication protocols (Transport and Application layer)** [TLS, HTTPS]	T8. **Key Lifecycle Management Systems** e.g. Vault by Hashicorp
	T64. **Filesystem-level encryption** e.g. fscrypt	T66. **Network Layer Encryption (VPN & IPsec)**	T10. **TPM (focus on key storage)**
	T65. **Database encryption (TDE and field level)**		
Standards, guidelines & best practices	S47. **NIST SP 800-111**	S48. **NIST SP 800-77**	S49. **NIST SP 800-57**
	S14. **ISO/IEC 18033 (1-7)**		
	S15. **OWASP Cryptographic Storage Guidelines**	S16. **ITU-T X.805**	S9. **ISO/IEC 18031**
	S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**		

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(f) <u>protect the integrity</u> of stored, transmitted or otherwise processed <u>data</u>, personal or other, **commands, programs and configuration** against any manipulation or modification not authorised by the user, **and** <u>report</u> on corruptions.

Guidance: ENISA sub requirements
- Integrity of data, programs and configurations stored in the product's internal memory should be ensured using current non-deprecated technology, e.g. hashing;
- Transmission protocols used to send/receive data should support ways to ensure it is possible to spot data alteration during the transmission (e.g. MACs);
- The product should implement symmetric or asymmetric encryption schemes (including PKIs) to ensure that the integrity of exchanged data is protected;
- A product should perform self-test to verify integrity of relevant code/information (e.g. firmware).

Activities & principles	A18. **Hashing and message validation**	A19. **Self-integrity control**	A15/A16. **Data encryption at rest and in transit**	A17. **Key management and rotation**
Technologies & tools	T18. **Cryptographic Hash Algorithms and Libraries** e.g. SHA-256, OpenSSL	T19. **File and System Integrity Monitoring tools** e.g. AIDE, Wazuh)	T14. **Data encryption algorithms** with integrity enforcement via AEAD or MAC	T15. Public key Infrastructures
	T20. **Message Authentication Codes** e.g. MACs/HMACs		T16/66. Secure communication protocols (with digital hashing) e.g. IPsec con ESP/AH	T8. **Key Lifecycle Management Systems** e.g. Vault by Hashicorp
Standards, guidelines & best practices	S45. **ISO/IEC 10118**			S49. **NIST SP 800-57**
	S17. **ISO/IEC 9796**		S14. **ISO/IEC 18033 (1-7)**	S9. **ISO/IEC 18031**
	S18. **ISO/IEC 9797**			
	S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**			

Annex I, part I, point 2(g)

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(g) process only data**, personal or other, that are adequate, relevant and limited to what is necessary in relation to the intended purpose** of the PDEs (data minimisation).

Guidance: ENISA sub requirements

In general, refer to GDPR best practices, such as:

- it should not be asked to the user the provision of data that is not strictly necessary to the execution of the task or service requested;
- data no longer needed should be deleted without delay.

Activities & principles	A20. Data minimisation	A21. Data lifecycle policies implementation	A22. Privacy-By-Design principles
Technologies & tools	T21. Data flow mapping tools e.g. Apache Atlas	T67. Data Loss Prevention tools e.g. OpenDLP	T23. Data anonymization tools e.g. ARX
	T22. GDPR-aligned SDKs and frameworks e.g. IAB Europe TCF SDK		
	T24. Privacy Information Management System (PIMS)		
Standards, guidelines & best practices	S19. ISO/IEC 27701:2019 – Extension to ISO/IEC 27001 and 27002 for Privacy Information Management		
	S50. ISO/IEC 29100		
	S52. ENISA Guidelines on Data Protection Engineering		
	S53. ISO/IEC 27555	S54. ISO/IEC 31700	
		S55. ISO/IEC 27550	

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(h) <u>protect the availability of essential and basic functions</u>, <u>also after</u> an incident, including through resilience and mitigation measures against denial-of-service attacks.

Guidance: ENISA sub requirements

The product should be hardened against attacks, like for instance distributed denial of service attacks, by implementing, among other things, the following measures if appropriate:

- reverse proxies network segmentation;
- load balancing;
- rate limiting;
- redundancy and high availability solutions;

- backup sites;
- disaster recovery plans;
- minimize offered services.

Activities & principles	A23/A24. **System Resilience and High availability**	A25/A52. **Disaster Recovery and Business Continuity**	A10/A26. **Attack surface reduction** (e.g. Least Functionality principle) **and Network protection**
Technologies & tools	T25. **Storage redundancy technologies** e.g. RAID		T27. **Rate limiters and DDoS mitigation systems** e.g. Cloudfare ⓘ
	T29. **Load Balancers** e.g. HAProxy	T26. **Backup tools** e.g. BorgBackup, Restic	T28. **VLANs, zoning and network segmentation techniques**
	T68. **Database replication** e.g. PostgreSQL Streaming Replication		T70. **Firewalls** e.g. PfSense
		T69. **Disaster recovery orchestration tools** e.g. Ansible AWX orchestration	
Standards, guidelines & best practices	S24. **NIST SP 800-160 Vol. 2**		S20. **ISO/IEC 27033 (parts 3,4)**
	S21. **ISO/IEC 22301**		
	S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**		

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(i) <u>minimise the negative impact</u> by the products themselves or connected devices on the availability of services provided by other devices or networks.

Guidance: ENISA sub requirements
- The product should limit outgoing network connections to what is strictly needed;
- The product should implement measures such as timeouts and exception handling to avoid generating multiple requests to a busy/not responsive service.

Activities & principles	A10. **Least Functionality principle**	A27. **Resource usage limiting**	A26. **Network protection** **(focus on outgoing connections)**
Technologies & tools	T3. **SAST (Static Application Security Testing) [focus on exit-point analysis]**	T29. **Timeouts and exception handling functionalities**	T30. **Network behaviour analysis tools** (Suricata, Zeek)
	T57. **Baseline and Configuration assessment tools** e.g. OpenSCAP	T27. **Rate limiters (focus on outgoing traffic)**	
			T70. **Firewalls (focus on connection whitelisting)** e.g. Nftables
			S20. **ISO/IEC 27033 (parts 3,4)**
Standards, guidelines & best practices	S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**		

Least Functionality and surface minimisation

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(j) **be designed, developed and produced to limit attack surfaces**, including external interfaces.

Guidance: ENISA sub requirements
- The product's hardware design should limit all the connections and interfaces that are not strictly required for performing the various tasks the product is expected to do;
- If required by a risk assessment, a physical product should include tamper-resistant features;
- The product/service should have all not essential network ports closed as a default configuration;
- Software present in digital product should be designed to avoid having unnecessary entry points (e.g. API) open and available for external unauthorised callers.

Activities & principles	A10. Least Functionality principle	A30. Surface minimisation	A14. Hardware Anti-tampering hardening
Technologies & tools	T32. **Port scanning tools** e.g. Nmap, netstat		T33. **Anti-tamper physical measures**
	T3. **SAST (Static Application Security Testing) for entry-point analysis**		T10. TPM (for hardware boot validation)
	T57. **Baseline and Configuration assessment tools** e.g. OpenSCAP	T70. **Firewalls (for ingoing traffic)** e.g. Nftables	
Standards, guidelines & best practices	S4/5/6. **ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)**		

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(k) be designed, developed and produced to <u>reduce the impact of an incident</u> using appropriate exploitation mitigation mechanisms and techniques.

Guidance: ENISA sub requirements

- The product should be designed in a way that gaining unauthorised access to a function or data does not automatically lead to a complete access to all product's functions and data (defence in depth principles);
- Sensitive data stored in a product's internal memory should be encrypted at rest;
- The product should not store data that is not relevant or necessary to perform its tasks (data minimisation).

Activities & principles	A31. **Defence-in-Depth principles**	A32/A12. **Privilege separation and POLP**	A20. **Data minimisation**	A15. **Data encryption at rest**
Technologies & tools	T10/T31. **TPM and Secure boot** **[for Hardware-level defence layer]**	T59. **Privileged Access** **Management (PAM) tools**	T22. **GDPR-aligned SDKs and** **frameworks** e.g. IAB Europe TCF SDK	T63/64/65. **Storage, Filesystem and Database** **level encryption** **for data-level defence layer**
	T70. T11. **RBAC/MAC/DAC/ABAC models (for OS-level defence layer)**			T14. **Data encryption algorithms** (e.g. AES 256) **and libraries** (e.g. OpenSSL)
	T70. **Web ApplicationFirewalls** e.g. Modsecurity **[for application-level defence layer]**			
	T72. **Memory Protection and Exploit Mitigations** **mechanism** e.g. NX, ASLR **[for OS-level defence layer]**			
	T63/64/65. **Storage, Filesystem and Database level** **encryption (for data-level defence layer)**			
Standards, guidelines **& best practices**	S18. **ISO/IEC 9797**		S50. **ISO/IEC 29100**	
			S51. **ISO/IEC 29151**	
	S25. **NIST SP 800-53 rev.5 – Security and Privacy Controls**			
	S4. **ISO/IEC 27002 (IT)**			

2(k)

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(l) <u>provide security related information</u> by recording and monitoring relevant internal activity, including the access to or modification of data, services or functions, **with an opt-out mechanism for the user**.

Guidance: ENISA sub requirements
- A product should contain a log of cybersecurity related events;
- Access or modification of data, services or functions should be logged;
- Such log should be accessible to the privileged user;
- Logs should be protected from unauthorised modification or corruption.

Activities & principles	A13. Logging and Auditing	A34. Log rotation and retention	A33. Access Monitoring
Technologies & tools	T37. System and Application Logging mechanism (e.g. rsyslog)	T39. System Log Management tools (e.g. logrotate)	T38. Host-based intrusion Detection systems (HIDS) [e.g. Wazuh]
	T12. Centralised Log Collection and Aggregation Systems (e.g. Elastic Stack)		
	T34. Security Information and Event Management (SIEM) [e.g. Elastic Security]		
Standards, guidelines & best practices	S26. ISO/IEC 13888		
	S27. NIST SP 800-92		
	S4/5/6. ISO/IEC 27002 (IT) – ISA/IEC 62443-4-2 (OT) – ETSI EN 303 645 (IoT)		

Annex I, **part I, point 2(m)**

On the basis of the risk assessment referred to in Article 13.2 **and where applicable, PDEs shall:**

(m) provide the possibility for users to <u>securely and easily remove</u> **on a permanent basis** <u>all data and settings</u> and, <u>where</u> such data can be <u>transferred</u> to other products or systems, ensure that this is done <u>in a secure manner</u>.

Guidance: ENISA sub requirements
- data no longer needed should be deleted without delay.

Activities & principles	A21. **Data lifecycle policies implementation**
Technologies & tools	T58. **Secure Data Erasure & Wiping Tools**
Standards, guidelines & best practices	S53. **ISO/IEC 27555**
	S66. **NIST SP 80088 Rev.2**

Part I

Part II

Manufacturers of the PDE shall:

(1) identify and document vulnerabilities and components contained in PDE, including by drawing up a software bill of materials in a commonly used and machine-readable format covering at the very least the top-level dependencies of the products;

(2) in relation to the risks posed to PDE, address and remediate vulnerabilities without delay, including by providing security updates; where technically feasible, new security updates shall be provided separately from functionality updates;

(3) apply effective and regular tests and reviews of the security of the PDE;

(4) once a security update has been made available, share and publicly disclose information about fixed vulnerabilities, including a description of the vulnerabilities, information allowing users to identify the PDE affected, the impacts of the vulnerabilities, their severity and clear and accessible information helping users to remediate the vulnerabilities; in duly justified cases, where manufacturers consider the security risks of publication to outweigh the security benefits, they may delay making public information regarding a fixed vulnerability until after users have been given the possibility to apply the relevant patch;

(5) put in place and enforce a policy on coordinated vulnerability disclosure;

(6) take measures to facilitate the sharing of information about potential vulnerabilities in their pde as well as in third party components contained in that product, including by providing a contact address for the reporting of the vulnerabilities discovered in the PDE;

(7) provide for mechanisms to securely distribute updates for PDE to ensure that vulnerabilities are fixed or mitigated in a timely manner and, where applicable for security updates, in an automatic manner;

(8) ensure that, where security updates are available to address identified security issues, they are disseminated without delay and, unless otherwise agreed between a manufacturer and a business user in relation to a tailor-made PDE, free of charge, accompanied by advisory messages providing users with the relevant information, including on potential action to be taken.

Annex I, part II, point 1

Manufacturers of the PDE shall:

(1) identify and document vulnerabilities and components contained in PDE, including by drawing up a software bill of materials in a commonly used and machine-readable format covering at the very least the top-level dependencies of the products.

Guidance: ENISA sub requirements

- A monitoring of the cybersecurity status of the overall supply chain for the acquisition of the necessary components incorporated in the product should be put in place;
- All libraries and external components used in the software part of a product, including their version number should be listed in a Software Bill of Material (SBOM) available to the user;
- Such Software bill of materials (SBOM) should be compliant to the relevant standards (e.g., ISO/IEC 5921:2021 also known as SPDX [2] or CycloneDX [4] standard).

Activities & principles	A38. **Software Bill of Materials (SBOM) definition**	A39. **Software supply chain mapping**	A7. **Regular CVE scanning and tracking**
Technologies & tools	T43. **SBOM frameworks** (e.g. SPDX, CycloneDX)		T6. **CVE databases**
	T35. **SBOM validation tools** e.g. ACN BOM module	T3. **SAST (focus on software mapping analysis)** e.g. OWASP Dependecy-Track	T56. **Threat Intelligence platforms** e.g. MISP, OpenCTI
Standards, guidelines & best practices	S30. **ISO/IEC 5962**	S31. **ISO/IEC 27036 1-3**	T5. **CI/CD automation tools** (e.g. GitHub actions, Jenkins) [for vulnerability identification]
	S22. **ECMA-424** (CycloneDX)	S56. **SLSA** (Supply-chain Levels for Software Artifacts) **Framework**	
	S23. **NTIA SBOM Minimum Elements**		

Manufacturers of the PDE shall:

(2) in relation to the risks posed to PDE, address and remediate vulnerabilities without delay, including by providing security updates; where technically feasible, new security updates shall be provided separately from functionality updates.

Guidance: ENISA sub requirements

- In case vulnerabilities are found they should be classified in accordance with standard severity metrics (e.g. CVSS);
- Vulnerabilities that can be directly fixed by the company should be fixed without delay, in accordance to their severity and the posed risks;
- In case a vulnerability is found in a software component of a product (including libraries and third party components), an update should be prepared and distributed as soon as possible;
- The company developing a product or service should be subscribed to updates coming from CERTs and cybersecurity organisations and analyse them in order to spot vulnerabilities in their products;
- The company developing a product or service should remain updated on the release of new versions of the libraries or third party software components included in their products/services and update the relative software whenever such new version includes a security update.

Activities & principles	A40. **Vulnerability classification and prioritization**	A7. **Regular CVE scanning and tracking**	A35. **Secure Update management** (with a focus also on third-party software)
Technologies & tools	T44. **FIRST CVSS** (Common Vulnerability Scoring System)	T6. **CVE databases**	T40. **Update Frameworks** (e.g. libostree)
	T46. **FIRST EPSS** (Exploit Prediction Scoring System)	T56. **Threat Intelligence platforms** e.g. MISP, OpenCTI	T41. **Code signing with PKI** e.g. X.509 certificates
	T71. **Vulnerability management platforms** (with scoring support) e.g. DefectDojo	T47. **CERT feeds** (e.g. national an international entities)	T45. **Patch and update orchestrator systems** (e.g. Windows Server Update Services*)
		T5. **CI/CD automation tools** e.g. GitHub actions, Jenkins	
Standards, guidelines & best practices		S32. **ISO/IEC 29147**	S28. **ISO/IEC 30111**
	S4. **ISO/IEC 27002 (IT)**		

Manufacturers of the PDE shall:

(3) apply effective and regular tests and reviews of the security of the PDE.

Guidance: ENISA sub requirements

- Periodic vulnerability assessment should be executed, especially towards those components that present the highest risk;
- When developing or maintaining software components, automatic tests should be executed whenever a new commit/build/version is prepared, if possible, using Continuous Integration/Continuous Deployment (CI/CD) techniques;
- A risk assessment should be re-evaluated whenever there is a significant change in one of the dimensions analysed (new threats, new vulnerabilities, etc.) or a new product release.

Activities & principles	A4/5. **Vulnerability assessment and Penetration Testing**	A43/6. **Security testing integration in CI/CD pipeline**
Technologies & tools	T2. **Software Composition Analysis (SCA)** e.g. OWASP Dependency-Check	T5. **CI/CD automation tools** (focus on automatic testing) e.g. GitHub actions, Jenkins
	T3. **Static Application Security Testing (SAST)** [various tools for each language]	
	T4. **Dynamic Application Security Testing (DAST)** [e.g. OWASP Zap]	
	T48. **Vulnerability Assessment tools** e.g. OpenVAS, Nessus	
Standards, guidelines & best practices	S7. **ITU-TX.1214**	S34. **ISO/IEC 27034**
	S8. **ISO/IEC 18045 (CC)**	S2. **OWASP SAMM**
	S41. **NIST SP 800-115**	S35. **ISO/IEC 29119**
	S42. **Penetration Testing Framework**	
	S4. **ISO/IEC 27002 (IT)**	

Annex I, **part II**, **point 4**

Manufacturers of the PDE shall:

(4) once a security update has been made available, share and publicly disclose information about fixed vulnerabilities, including a description of the vulnerabilities, information allowing users to identify the PDE affected, the impacts of the vulnerabilities, their severity and clear and accessible information helping users to remediate the vulnerabilities; in duly justified cases, where manufacturers consider the security risks of publication to outweigh the security benefits, they may delay making public information regarding a fixed vulnerability until after users have been given the possibility to apply the relevant patch.

Guidance: ENISA sub requirements

- New CVE indicators should be publicly released and disseminated as soon as the relative security update has been released or implemented.

Activities & principles	A28. **Security Advisory and Vulnerability Disclosure Management**
Technologies & tools	T49. **Vulnerability disclosure platforms** e.g. CERT platform
	T54. **Common Security Advisory Framework (CSAF) and related tools**
	T50. **Notification and Communication tools** e.g. mailing systems, notification APIs
Standards, guidelines & best practices	S57. **OASIS CSAF Standard**
	S32. **ISO/IEC 29147**
	S28. **ISO/IEC 30111**

Manufacturers of the PDE shall:
(5) put in place and enforce a policy on coordinated vulnerability disclosure.

Guidance: ENISA sub requirements
- The company should adopt and enforce the CVD policy.

Activities & principles	A46. **Coordinated Vulnerability Disclosure (CVD) policy definition**
Technologies & tools	T54. **Common Security Advisory Framework (CSAF) and related tools**
	T50. **Notification and Communication tools (focus on disclosure)**
Standards, guidelines & best practices	S32. **ISO/IEC 29147**
	S28. **ISO/IEC 30111**
	S36. **ENISA Good Practice Guide on Coordinated Vulnerability Disclosure**
	S38. **ETSI TR 103 838**
	S39. **ISO/IEC TR 5895**

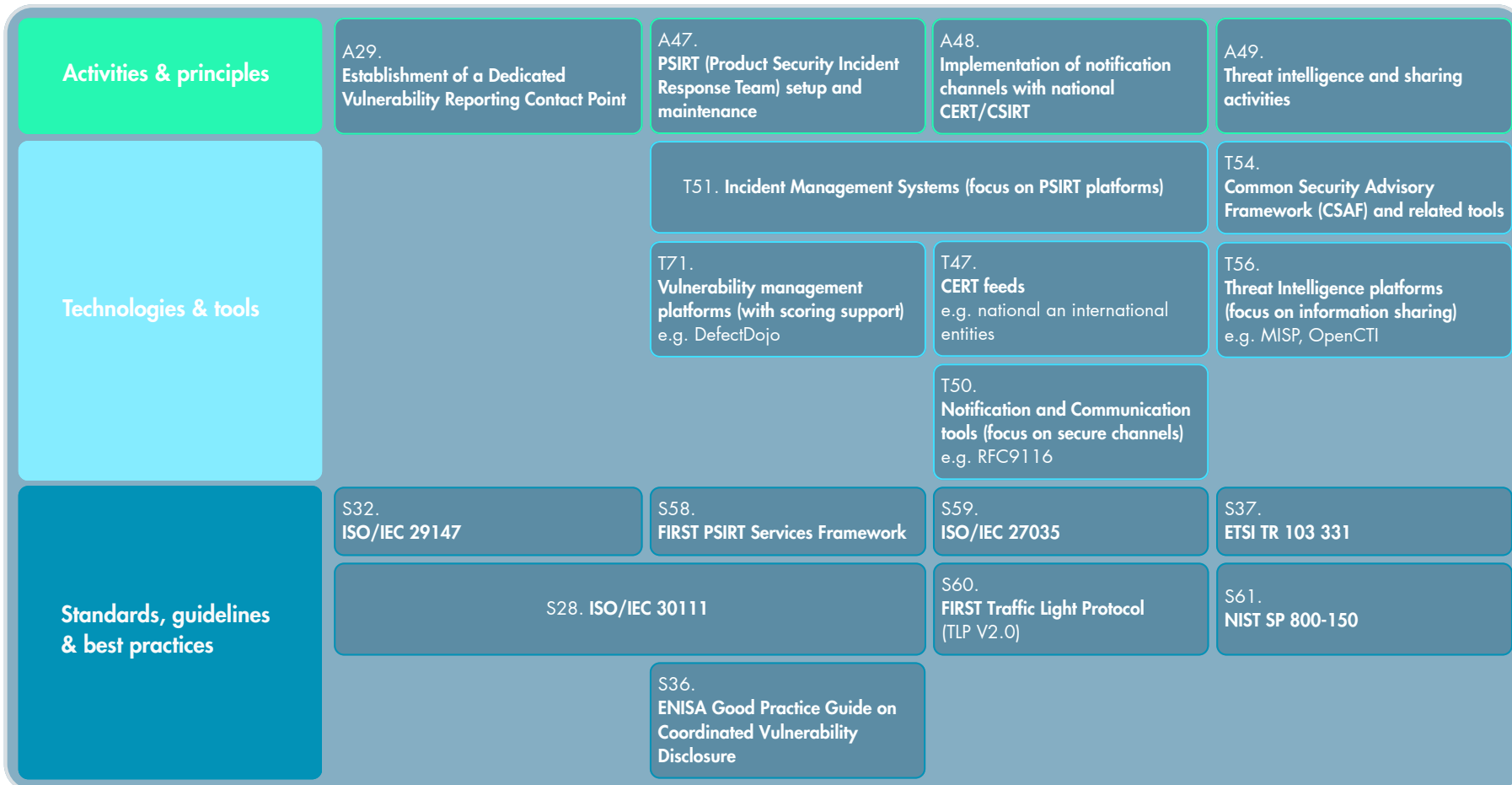**Manufacturers of the PDE shall:**

(6) take measures to facilitate the sharing of information about potential vulnerabilities in their pde as well as in third party components contained in that product, including by providing a contact address for the reporting of the vulnerabilities discovered in the PDE.

Guidance: ENISA sub requirements

- The company distributing a product/service should have a contact point specifically advertised to collect information related to vulnerabilities found in their products/services. If the company has one, this contact point should be the company's PSIRT;
- The company distributing a product/service should inform any relevant authority (e.g. national CERT/CSIRT) about how they can be reached in a timely manner for reasons related to the handling of vulnerabilities.

Activities & principles	A29. Establishment of a Dedicated Vulnerability Reporting Contact Point	A47. PSIRT (Product Security Incident Response Team) setup and maintenance	A48. Implementation of notification channels with national CERT/CSIRT	A49. Threat intelligence and sharing activities
Technologies & tools		T51. Incident Management Systems (focus on PSIRT platforms)		T54. Common Security Advisory Framework (CSAF) and related tools
		T71. Vulnerability management platforms (with scoring support) e.g. DefectDojo	T47. CERT feeds e.g. national an international entities	T56. Threat Intelligence platforms (focus on information sharing) e.g. MISP, OpenCTI
			T50. Notification and Communication tools (focus on secure channels) e.g. RFC9116	
Standards, guidelines & best practices	S32. ISO/IEC 29147	S58. FIRST PSIRT Services Framework	S59. ISO/IEC 27035	S37. ETSI TR 103 331
	S28. ISO/IEC 30111		S60. FIRST Traffic Light Protocol (TLP V2.0)	S61. NIST SP 800-150
	S36. ENISA Good Practice Guide on Coordinated Vulnerability Disclosure			

Secure update distribution

Manufacturers of the PDE shall:

(7) provide for mechanisms to securely distribute updates for PDE to ensure that vulnerabilities are fixed or mitigated in a timely manner and, where applicable for security updates, in an automatic manner.

Guidance: ENISA sub requirements
- Security updates should be digitally signed using a Code Signing Certificate to ensure the identity of the issuer;
- Hashes of the updates should be made publicly available with instructions on how to verify them.

Activities & principles	A36. **Secure Update implementation** (focus on secure distribution)
Technologies & tools	T41. **Code signing with PKI** e.g. X.509 certificates
	T40. **Update Frameworks** (e.g. libostree)
Standards, guidelines & best practices	S62. **The Update Framework (TUF)**

Manufacturers of the PDE shall:

(8) ensure that, where security updates are available to address identified security issues, they are disseminated without delay and, unless otherwise agreed between a manufacturer and a business user in relation to a tailor-made PDE, free of charge, accompanied by advisory messages providing users with the relevant information, including on potential action to be taken.

Guidance: ENISA sub requirements

- Users should be made aware of the existence of security updates either via automatic distribution, popup, newsletter, etc;
- This notice should contain information about the fixed issues and instructions on how to apply;
- Security updates should be released free of charge.

Activities & principles	A41. **Timely Release and Free Distribution of Security Updates**	
Technologies & tools	T50. **Notification and Communication tools (focus on update notification)** e.g. mailing systems, notification APIs	
	T40. **Update Frameworks** (e.g. libostree)	
Standards, guidelines & best practices	S4. **ISO/IEC 27002 (IT)**	

7.1 PDEs which have the **core functionality of a product category set out in** Annex III shall be considered to be **important** PDEs **and** shall be <u>subject to the conformity assessment procedures</u> referred to in <u>Article 32(2)</u> and <u>(3).</u>

Annex III - Class I

1 **Identity management systems** and **privileged access management software and hardware**, including authentication and access control readers, including biometric readers;

2 Standalone and embedded **browsers**;

3 **Password managers**;

4 **Software that searches for, removes, or quarantines malicious software**;

5 PDEs with the function of virtual private network **(VPN)**;

6 **Network management systems**;

7 Security information and event management **(SIEM) systems**;

8 **Boot managers**;

9 **Public key infrastructure and digital certificate issuance software**;

10 **Physical and virtual network interfaces**;

11 **Operating systems**;

12 **Routers, modems** intended for the connection to the internet, and switches;

13 **Microprocessors** with security-related functionalities;

14 **Microcontrollers** with security-related functionalities;

15 Application specific integrated circuits **(ASIC)** and field-programmable gate arrays **(FPGA)** with security-related functionalities;

16 **Smart home** general purpose virtual assistants;

17 **Smart home products with security functionalities**, including smart door locks, security cameras, baby monitoring systems and alarm systems;

18 **Internet connected toys** covered by Directive 2009/48/EC **that have social interactive features** (e.g. speaking or filming) **or that have location tracking features**;

19 **Personal wearable products to be worn or placed on a human body that have a health monitoring** (such as tracking) purpose and to which Regulation (EU) 2017/745 or (EU) No 2017/746 do not apply, **or personal wearable products that are intended for the use by and for children**.

Annex III - Class II

1 **Hypervisors and container runtime systems** that support virtualised execution of operating systems and similar environments;

2 **Firewalls, intrusion detection and prevention systems**;

3 Tamper-resistant **microcontrollers**.

4 Tamper-resistant **microprocessors**;

If a PDE that has the core functionality of a product category set out in Annex III **is integrated into another product**, this does not automatically mean that the entire final product must go through the same conformity assessment procedures described in Article 32(2) and (3).

7.4: **By 11 December 2025, the Commission adopts an** <u>implementing act</u> specifying the technical description of the categories of PDEs under classes I and II as set out in Annex III.

Art. **7**

7.1 PDEs that have the core functionality of a product category set out in Annex III shall be considered to be important PDEs and shall be subject to the conformity assessment procedures referred to in Article 32(2) and (3).

7.2 Products that are into classes I and II as set out in Annex III, must meet at least one of the following criteria:

(a) the PDE primarily performs functions that are critical to the cybersecurity of other products, networks or services, for example, functions such as:

- securing authentication and access;
- intrusion prevention and detection;
- end-point security; or
- network protection.

(b) the PDE performs a function that, if compromised, could pose a significant risk of adverse effects because of its intensity and its ability to disrupt, control, or cause damage to a large number of other products, or to the health, safety, or security of its users through direct manipulation.

For example, such functions may include:
- central system functions,
- network management;
- configuration control;
- virtualisation; or
- the processing of personal data.

⇩

By defining objective criteria, the Regulation creates a risk-based classification system.

This approach ensures that cybersecurity obligations are proportionate: **products whose vulnerabilities, if exploited, could result in more severe consequences or broader systemic effects are subject to stricter conformity assessment procedures.**

| Annex III - Class I | ⇨ | **Art. 32.2** Conformity assessment procedures |
| Annex III - Class II | ⇨ | **Art. 32.3** Conformity assessment procedures |

Art. **7**

7.3

✅ **The Commission has the power to update Annex III by means of <u>delegated acts</u>.**

This means the Commission may:
- **add a new product category** within each class (I or II) **and define it** clearly;
- **move an existing product category from one class to another**; or
- **remove a product category from the list**.

⇨ **When doing so, the Commission shall take into account:**
- the **cybersecurity functions** of the products; **and**
- the **level of cybersecurity risk they pose**, according to the criteria above.

⚠️ **The delegated acts shall, <u>where appropriate</u>, provide for a <u>minimum transitional period of 12 months</u>, <u>before</u> the relevant conformity assessment procedures** as referred to in Article 32(2) and (3) **start applying, <u>unless</u> a <u>shorter transitional period is justified</u> on imperative grounds of <u>urgency</u>.**

PDEs that have the core functionality of a product category set out in **Annex IV** shall be considered to be **critical** PDEs.
Where no delegated acts determining which critical PDE is required to obtain a European cybersecurity certificate **have been adopted**, they shall be subject to the conformity assessment procedure referred to in Article 32(3).

∞

Art. 32.3

Annex IV

1. **Hardware Devices with Security Boxes**;

2. **Smart meter gateways** within smart metering systems as defined in Article 2, point (23) of Directive (EU) 2019/944 **and** other devices for advanced security purposes, including for secure cryptoprocessing;

3. **Smartcards or similar devices, including secure elements**.

8.1

The Commission has the power **to adopt delegated acts** to determine which PDEs listed in Annex IV **must obtain a European cybersecurity certificate**.

➡ **Before** adopting such delegated acts, the Commission must:

1. carry out an **assessment of the potential market impact** of the envisaged measures, **and**

2. carry out **consultations with relevant stakeholders**.

➡ These delegated acts must:

1. **specify the required assurance level** that shall be proportionate to the level of cybersecurity risk associated with the PDEs; **and**

2. **take account of their intended purpose**, including the critical dependency on them by essential entities as referred to in Article 3(1) of Directive (EU) 2022/2555.

Where NO delegated acts have been adopted:

critical PDEs shall be subject to the conformity assessment procedures referred to in Article 32(3).

Where delegated acts have been adopted:

they shall provide for a **minimum transitional period** of **6 months**, **unless** a shorter transitional period is justified for imperative reasons of urgency.

The Commission has this power because critical products have a **higher level of cybersecurity risk** than default products.
For this reason, **they are required to obtain a certificate** that proves compliance.

This certification:

1) **must be at an assurance level of at least "substantial"**;

2) **must be obtained under a European cybersecurity certification scheme** established by Regulation (EU) 2019/881 (Cybersecurity Act);

   ⚠ This applies only if an EU cybersecurity certification scheme for those types of products **already exists under Regulation (EU) 2019/881 and is available** for manufacturers to use.

3) **demonstrates compliance with the essential cybersecurity requirements** described in Annex I, either fully or in part.

Art. **8**

∞

PDEs that have the core functionality of a product category set out in **Annex IV** shall be considered to be **critical** PDEs.
Where no delegated acts determining which critical PDE is required to obtain a European cybersecurity certificate **have been adopted**, they shall be subject to the conformity assessment procedure referred to in Article 32(3).

Art. 32.3

Annex IV

1. **Hardware Devices with Security Boxes**;

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3. **Smartcards or similar devices**, including secure elements.

8.2

The Commission has the power to adopt **delegated acts to amend Annex IV by adding or withdrawing categories** of critical PDEs.

➡ **Before** adopting such delegated acts, the Commission must:

1. carry out an **assessment of the potential market impact** of the envisaged measures, **and**

2. carry out **consultations** with relevant **stakeholders**.

➡ **When** determining such categories of critical PDEs and the required assurance level, the Commission must:

1. take into account the 2 **criteria** referred to **in Article 7(2)**; **and**

2. ensure that the categories of PDEs meet **at least one** of the following criteria:
   (a) **essential entities** (as defined in the Art. 3, NIS 2 Directive) **critically** depend on that PDEs category; **or**
   (b) **incidents and exploited vulnerabilities** concerning that category could lead to **serious disruptions of critical supply chains** across the internal market.

Art. 7.2

Where delegated acts have been adopted:

they shall provide for a **minimum transitional period** of **6 months**, **unless** a shorter transitional period is justified for imperative reasons of urgency.

7.4

On 28 November 2025, the Commission adopted the **Implementing Regulation (EU) 2025/2392** specifying the technical description of the categories of important and critical PDEs.

Art. **8**

11

Chapter III, Section 1, Chapters V and VII, and Chapters IX to XI of Regulation (EU) 2023/988 shall **apply to PDEs with respect** to <u>aspects</u> and <u>risks</u> or <u>categories of risks</u> that are <u>not</u> covered by this Regulation
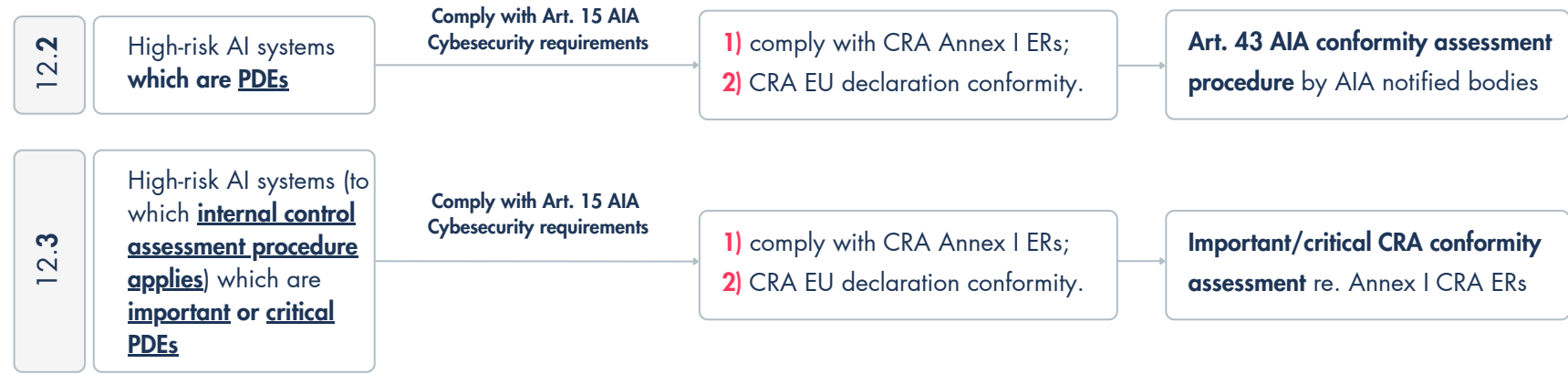
⇨ <u>where</u> those products are not subject to specific safety requirements laid down in other 'Union harmonisation legislation'.

When is a high-risk AI system - that is also a PDEs under the CRA - considered to be compliant with AIA cybersecurity rules?

12

If a PDEs is classified **as high-risk AI system,** it is considered to be **compliant with the AI Act's Art. 15 cybersecurity requirements** if:

(a) It **meets the essential cybersecurity requirements** in Annex I, Part I of the CRA;

(b) The manufacturer's internal **processes comply** with the essential cybersecurity requirements set out in Part II of Annex I of the CRA;

(c) This **cybersecurity level required by Art. 15 AIA** is declared in the EU declaration of conformity issued under the CRA.

12.2	High-risk AI systems **which are <u>PDEs</u>**	Comply with Art. 15 AIA Cybesecurity requirements	**1)** comply with CRA Annex I ERs; **2)** CRA EU declaration conformity.	**Art. 43 AIA conformity assessment procedure** by AIA notified bodies
12.3	High-risk AI systems (to which <u>internal control assessment procedure applies</u>) which are <u>important</u> or <u>critical PDEs</u>	Comply with Art. 15 AIA Cybesecurity requirements	**1)** comply with CRA Annex I ERs; **2)** CRA EU declaration conformity.	**Important/critical CRA conformity assessment** re. Annex I CRA ERs

This article explains the interplay between the CRA and the AI Act with particular regard to the conformity assessment procedure **PDEs classified as high-risk AI systems** must follow.

Article 13 consists of twenty-five paragraphs. To make its content clearer, this section groups the related obligations according to the **three main phases of the product lifecycle**, therefore **showing exactly when each obligation must be fulfilled by manufacturers** and how these requirements interconnect throughout the process.

Under the light-blue bar "**During all these stages**," you will find the obligations that **manufacturers must comply with at all times**, regardless of the phase of the product lifecycle.

➫ To fully understand Article 13, always refer to the specific lifecycle phase in which each obligation is placed.

Planning, design, development, production	**Delivery on the market**	**Maintenance**
• (13.1,2,3) **The cybersecurity risk assessment**;	• (13.4) **The cybersecurity risk assessment**;	• (13.3,7) **The cybersecurity risk assessment**;
• (13.5 and 6) **Vulnerabilities** - Table 1;	• (13.8) **Vulnerabilities** - Table 2;	• (13.8) **Vulnerabilities** - Table 2;
• (13.8) **How to determine the support period** - Table 1;	• (13.21 and 24) **Corrective measures**;	• (13.9) **Security update**;
• (13.8) **How to determine the support period** - Table 2;	• (13.15-16-19) **Manufacturers' information obligations towards users** - Table 1;	• (13.10 and 11) **Versions**;
• (13.12) **Product compliance management**.	• (13.17-18-20-23) **Manufacturers' information obligations towards users** - Table 2.	• (13.21 and 24) **Corrective measures**;
		• (13.15-16-19) **Manufacturers' information obligations towards users** - Table 1;
		• (13.17-18-20-23) **Manufacturers' information obligations towards users** - Table 2.

During all these stages

• (13.2) **The cybersecurity risk assessment**;

• (13.2 and 8) **Vulnerabilities** - Table 2;

• (13.14) **Product compliance management**;

• (13.13-22-23-25) **Manufacturers' information obligations towards** authorities.

Art. **13**

Planning, design, development, production | Delivery on the market | Maintenance

13.1 Manufacturers **must design, process, develop and produce** the PDEs in accordance with the essential cybersecurity requirements set out in Part I of Annex I.

Annex I, part 1

13.2 To do this, manufacturers **must assess the cybersecurity risks of their PDEs.** ℹ️

13.3

⚠️ **The cybersecurity risk assessment shall be documented and updated.**

⇨ This assessment shall **comprise at least** an analysis of cybersecurity risks **based on**:

1) the **intended purpose** of the PDEs;

2) the **reasonably foreseeable** ℹ️ use of the PDEs;

3) the **conditions of use** of the PDEs, such as the operational environment **or** the assets to be protected;

taking into account **the length of time the product is expected to be in use**.

⇨ And it shall **indicate**:

1) **Whether** and, **if so** in what manner:

- the **security requirements** set out in Part I, point (2), of Annex I **are applicable** to the relevant PDEs; **and**

- **how those requirements are implemented** as informed by the cybersecurity risk assessment.

2) **How** the manufacturer **is to apply**:

- Annex I, part I, point 1: "PDEs shall be designed, developed and produced in such a way that they **ensure an appropriate level of cybersecurity based on the risks**".

- Annex I, part II: the **vulnerability handling requirements**.

Annex I, part 1

Annex I, part 2

Art. **13**

Delivery on the market　　　　**Maintenance**

13.4

Once ready, the manufacturer shall **include the cybersecurity risk assessment in the technical documentation** required pursuant to Article 31 and Annex VII.

Art. 31
Technical documentation

⚠ **Where** certain essential cybersecurity requirements **are not applicable** to the PDEs, the manufacturer shall **include a clear justification** to that effect in that technical documentation. ℹ

For PDEs as referred to in Article 12 - **High-risk AI systems** - which are also subject to other Union legal acts, **the cybersecurity risk assessment may be part of the risk assessment required by those Union legal acts.**

Art. 12
High-risk AI systems

13.3

The **cybersecurity risk assessment** - carried out during the red phase - **shall be documented and updated** as appropriate **during a support period**. ℹ

13.7

Whether:

1
relevant cybersecurity aspects
concerning the PDEs **are discovered**; or

2
vulnerabilities of which they **become aware**; or

3
and **any relevant information** provided by third parties

ℹ The **cybersecurity risk assessment**
- carried out during the red phase -
shall be documented and updated.

Example

Art. **13**

During all these stages

13.2

Manufacturers **take the outcome of that assessment** of the cybersecurity risks associated with a PDEs - made during the red phase - **into account during the** planning, design, development, production, delivery **and** maintenance **phases** of the PDEs (13.2). ⓘ

With a view to:

✅ **minimising cybersecurity risks**;

✅ **preventing incidents and minimising their impact,** including in relation to the health and safety of users.

Art. **13**

Planning, design, development, production | Delivery on the market | Maintenance

13.5

Manufacturers shall **exercise due diligence** **when integrating components sourced <u>from third parties</u>** so that those components **<u>do not</u>** compromise the cybersecurity of the PDEs ℹ️ ℹ️

❗ **including when integrating components of FOSS** that have **not** been made available on the market in the course of a commercial activity. ℹ️

13.6

Upon **identifying a vulnerability** in a component, **<u>including in an open source-component</u>**, which is integrated in the PDEs, manufacturers shall:

1) report **the vulnerability** to the person or entity manufacturing or maintaining the component, and

2) address and remediate **the vulnerability** in accordance with the vulnerability handling requirements set out in Part II of Annex I.

<u>Where</u> manufacturers have developed **a software or hardware modification to address the vulnerability** in that component

They shall **share the relevant code or documentation** with the person or entity manufacturing or maintaining the component, **<u>where appropriate</u>** in a machine-readable format. ℹ️

[Annex I, part 2]

❗ ECFAQ:
If the manufacturer of a PDEs is aware that an integrated component contains a vulnerability, but that vulnerability cannot be exploited in its PDEs, that vulnerability is not actively exploited, and therefore it is not subject to mandatory reporting.
Manufacturers can <u>still notify that vulnerability on a voluntary basis</u>, in accordance with Article 15, and are required to <u>report the vulnerability</u> to the person or entity manufacturing or maintaining the component, in accordance with Article 13(6).

Art. **13**

Delivery on the market | **Maintenance**

13.8 Manufacturers shall **ensure**, when placing a PDEs on the market, and for the support period, **that vulnerabilities of that product, including its components, are handled effectively and in accordance with the essential cybersecurity requirements** set out in Part II of Annex I. ℹ️

Annex I, part 2

During all these stages

13.2 Manufacturers shall **systematically document**, in a manner that is **proportionate to the nature and the cybersecurity risks**:

- **relevant cybersecurity aspects** concerning the PDEs;
- **vulnerabilities** of which they become **aware**;
- and **any** relevant information provided **by third parties**.

and shall, **where applicable**, **update the cybersecurity risk assessment** of the products.

13.8(6) Manufacturers shall have **appropriate policies and procedures**, including **coordinated vulnerability disclosure policies**, referred to in Part II, point (5), of Annex I ⟶ 🎯 **to process and remediate potential vulnerabilities** in the PDEs reported from internal or external sources.

Annex I, part 2, point 5

"Manufacturers of PDEs shall **put in place and enforce a policy on coordinated vulnerability disclosure;**"

Art. **13**

Planning, design, development, production | Delivery on the market | Maintenance

13.8(3)

The support period shall be **at least 5 years**

The customer buys
the product

At least 5 years

Support period

Planning, design, development, production | Delivery on the market | Maintenance

Product life-cycle

Where the PDEs is expected to be in use for **less** than 5 years, the support period shall correspond to the expected use time.

Example

Art. **13**

Planning, design, development, production | Delivery on the market | Maintenance

13.8(2)

Manufacturers shall **determine the support period** so that it <u>reflects the length of time during which the product is expected to be in use</u>, taking into account:

1) **reasonable user expectations**;

2) the **nature** of the product;

3) including its **intended purpose**; as well as

4) **relevant Union law** determining the lifetime of PDEs. ⓘ

Manufacturers <u>**may also**</u> take into account:

5) the support periods of PDEs offering a similar functionality placed on the market by other manufacturers;

6) the availability of the operating environment;

7) the support periods of integrated components that provide core functions and are sourced from third parties; as well as

8) relevant guidance provided by the Dedicated Administrative Cooperation Group (ADCO) established pursuant to Article 52(15) and the Commission.

The matters to be taken into account in order to determine the support period **shall be considered in a manner that ensures proportionality**.

➡

13.8(5)

Manufacturers shall include the information that was taken into account to determine the support period of a PDEs in the **technical documentation** as set out in Annex VII.

13.8(5)

✔ The **Commission may** adopt delegated acts by **specifying the minimum support period** for specific product categories <u>where</u> the market surveillance data suggests inadequate support periods.

Art. **13**

Delivery on the market | **Maintenance** ▶

13.9

Manufacturers shall **ensure that** <u>each</u> security update, as referred to in Part II, point (8), of Annex I, which has been made available to users during the support period, **remains available** after it has been issued:

- **for a minimum of 10 years** or

- **for the remainder of the support period, whichever is longer**.

The customer buys the product

New security update

Security update available for a minimum of 10 years

or for the remainder of the support period

Support period

Planning, design, development, production | Delivery on the market | Maintenance ▶

Product life-cycle
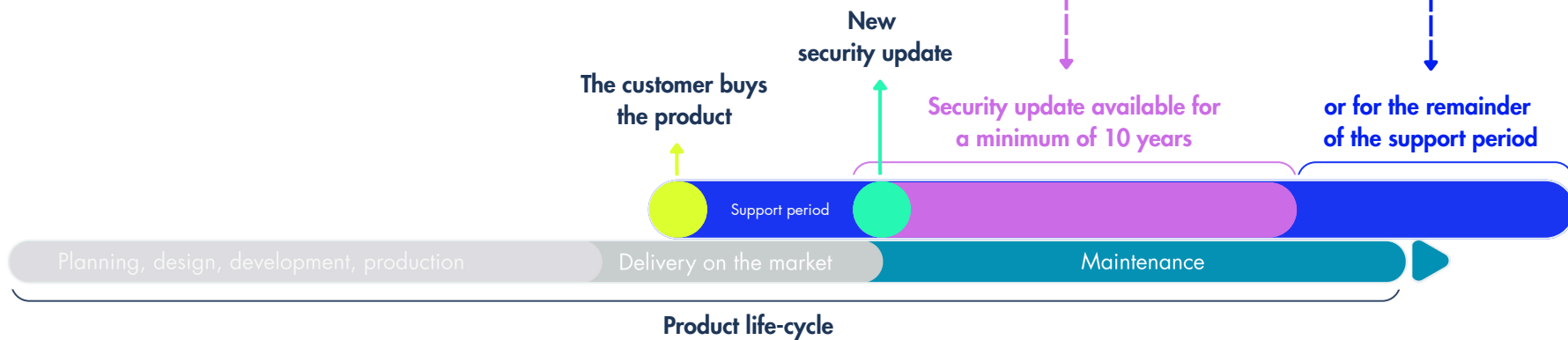
Annex I, part 2, point 8

"Manufacturers of PDEs shall ensure that **security updates** <u>available to address identified security issues</u> **are disseminated**:
- **without delay** and,
- **free of charge, accompanied by advisory messages** providing users with the relevant information, **including on potential action to be taken**
  - <u>unless</u> **otherwise agreed** between a manufacturer and a business user in relation to a tailor-made PDEs".

Art. **13**
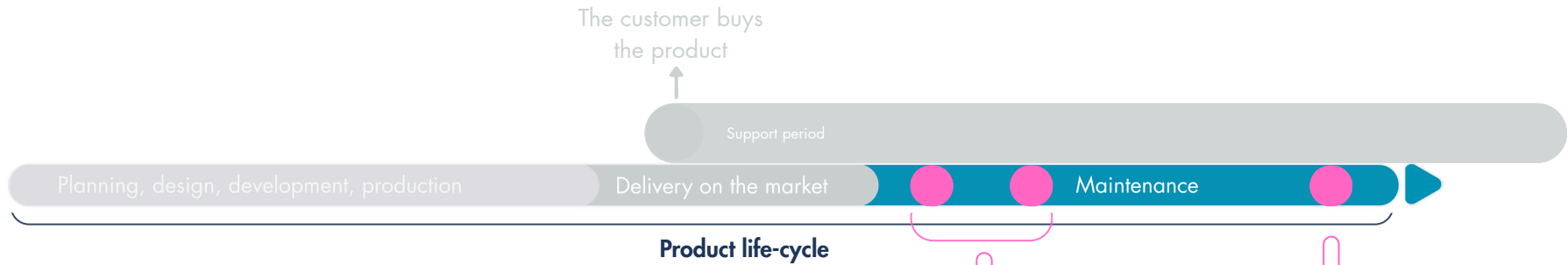
Delivery on the market | **Maintenance**

13.10

Where a manufacturer has placed subsequent substantially modified versions (pink points in the table) of a software product on the market that manufacturer **may** ensure compliance with the essential cybersecurity requirement set out in Part II, point (2), of Annex I only for the version that it has last placed on the market

Annex I, part 2, point 2

"Manufacturers of PDEs shall address and remediate vulnerabilities:
- **without delay**,
- **providing security updates,** separately from functionality updates - **where technically feasible**"

The customer buys the product

Support period

Planning, design, development, production | Delivery on the market | Maintenance

Product life-cycle

provided that the **users of the versions that were previously placed on the market have access to the version last placed on the market free of charge and do not incur additional costs** to adjust the hardware and software environment in which they use the original version of that product.

subsequent substantially modified versions of a software previously placed on the market these may not be compliant with that requirement

It is possible to comply with the requirement only with regard to the latest substantially modified version

Free access to users of the versions that were previously placed on the market

13.11

Manufacturers **may** maintain public software archives enhancing user access to historical versions.

In those cases, **users shall be clearly informed** in an easily accessible manner about risks associated with using unsupported software.

Art. **13**

Planning, design, development, production | Delivery on the market | Maintenance

13.12

<u>**Before**</u> placing a PDEs on the market, manufacturers shall **draw up the technical documentation** referred to in Article 31.

Art. 31

13.12

Manufacturers shall <u>**carry out the chosen**</u> conformity assessment <u>**procedures**</u> as referred to in Article 32 or have them carried out.

Where the conformity assessment procedure <u>**demonstrates**</u> **compliance** of the PDEs with:

1) the essential cybersecurity **requirements** set out in Part I of Annex I; <u>**and**</u>

2) of the **processes** put in place by the manufacturer with the essential cybersecurity requirements set out in Part II of Annex I.

Manufacturers shall draw up the EU declaration of conformity in accordance with Article 28;

CE

<u>**and**</u> **affix the CE marking** in accordance with Article 30.

Art. 32 | **Annex I, Part I** | **Annex I, Part II** | **Art. 28** | **Art. 30**

During all these stages

13.14

Manufacturers shall ensure that procedures are in place for PDEs that are part of a series of production to remain in conformity with this Regulation.

Manufacturers shall <u>**adequately**</u> **take into account**:
- **changes** in the development and production process or in the design or characteristics of the **PDEs**; <u>**and**</u>
- **changes** in the **harmonised standards**, European cybersecurity certification **schemes** or **common specifications** as referred to in Article 27 by reference to which the conformity of the PDEs is declared or by application of which its conformity is verified.

Art. 27 | Art. **13**

Delivery on the market　　　　**Maintenance**

13.21

From the placing on the market and for the support period, manufacturers **who know or have reason to believe that**:

- the PDEs **or**
- the processes

are not in conformity with the essential cybersecurity requirements set out in Annex I

⇨ shall **immediately**:

1) take the corrective measures necessary to bring that PDEs or the manufacturer's processes into conformity; **or as appropriate:**

2) to withdraw the product; **or**

3) recall the product.

**Potential risk of
product or process non-compliance**

**The customer buys
the product**

Support period

Planning, design, development, production　　Delivery on the market　　Maintenance

Product life-cycle

Annex I, Part I

Art. **13**
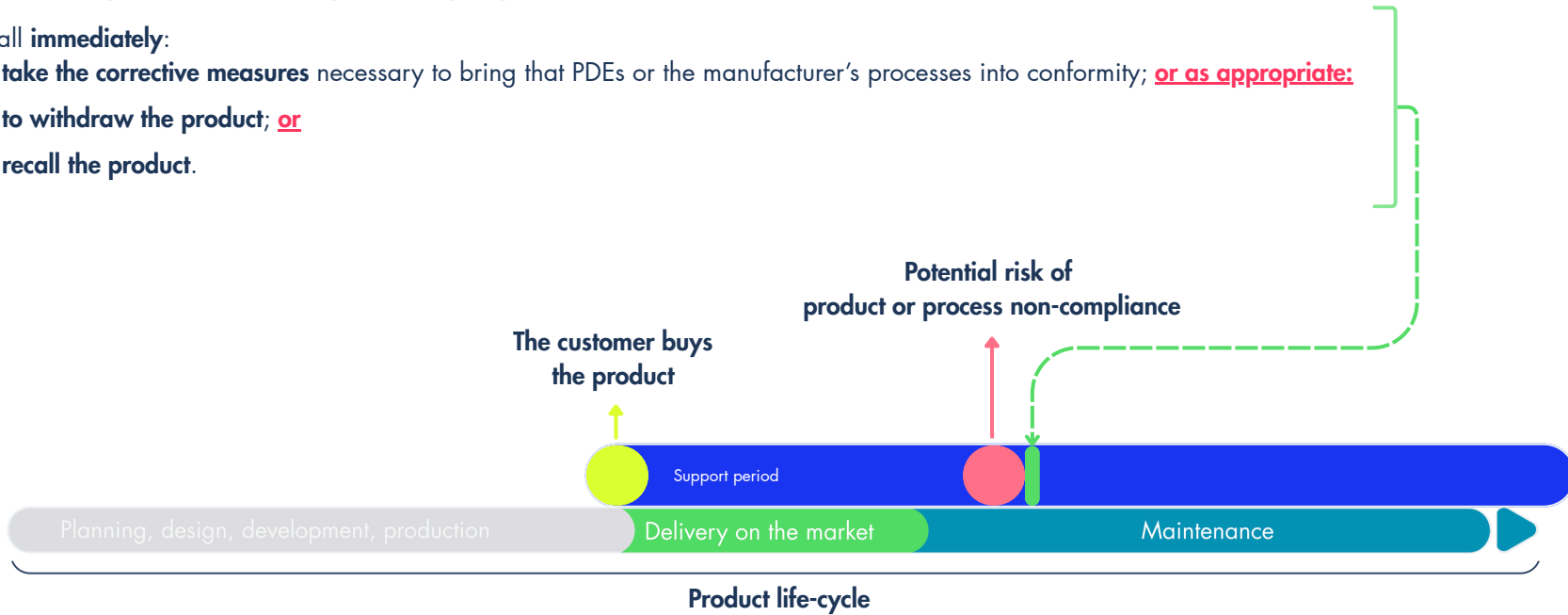
During all these stages

Retention of documentation

13.13

Manufacturers shall **keep the technical documentation and the EU declaration of conformity at the disposal** of the market surveillance authorities:

- for <u>at least</u> 10 years after the PDEs has been placed on the market;
- <u>or</u> for the support period, whichever is longer.

Provision of information and cooperation

13.22

<u>Upon a reasoned request</u> from a market surveillance authority, manufacturers shall <u>provide</u> that authority with all the necessary information and documentation, in paper or electronic form, to demonstrate the <u>conformity</u>:

- of the PDEs, and
- of the processes put in place.

⚠️ <u>Also</u>, <u>at the authorities request</u>, manufacturers shall cooperate with them, on any measures taken to eliminate the cybersecurity risks posed by the PDEs which they have placed on the market.

13.25

Market surveillance authorities <u>may request</u> manufacturers <u>of specific categories of PDEs</u> to provide the relevant SBOMs, to understand what software (including open-source) their products depend on. The information is collected and analyzed at EU level in **an anonymous and aggregated way**.

Manufacturer's cessation of operations

13.23

A **manufacturer that ceases its operations**, and, because <u>it is not able to comply</u> with this Regulation, **shall inform the users** of the relevant PDEs **of the impending cessation of operations**.

⚠️ <u>before</u> the cessation of operations takes effect;

⚠️
- **by any means available, <u>and</u>**
- **to the extent possible.**

13.24

✅ The Commission <u>may</u> specify the <u>format</u> and <u>elements</u> of the Software Bill Of Materials - SBOM referred to in Part II, point (1), of Annex I.

Art. **13**

Delivery on the market | **Maintenance**

Product identification

13.15

The **PDEs must bear** elements allowing their identification:

1. a type;
2. batch, **or** serial number, **or** other identification elements;

or where that is not possible, that **information is provided on their packaging or in a document** accompanying the PDEs.

Support period

13.19

The end date of the support period - at least the month and the year - **must be clearly and understandably specified** at the time of purchase in an easily accessible manner.

⚠️ **Where applicable**, this date must be clearly and understandably **specified**:
- **on the PDEs,**
- its **packaging,** or by digital means.

**Where technically feasible** in light of the nature of the PDEs
➡️ manufacturers shall **display a notification to users** informing them that their PDEs has **reached the end of its support period**.

Art. 13.8

Manufacturer identification

13.16

Manufacturers shall **indicate** contact details:

1. the name;
2. registered trade name **or** registered trademark of the manufacturer; **and**
3. the postal address;
4. email address **or** other digital contact details;
5. **where applicable**, the website where the manufacturer can be contacted

➡️ **on the PDEs;**

➡️ **on its packaging** or **in a document** accompanying the PDEs;

➡️ **Also**, **in the information and instructions to the user** set out in Annex II.

⚠️ In a language which can be **easily understood**.

Art. **13**

Delivery on the market | **Maintenance**

User instructions

13.18

The PDEs are accompanied by the information and instructions to the user set out in Annex II.

⚠️ They shall be **in paper or electronic form**, in an easily understandable language. They shall be <u>clear</u> and <u>legible</u>.

✅ They shall allow for:
- **the secure installation,** ℹ️
- **operation** and
- **use** of PDEs. ℹ️

Manufacturers shall **keep** the information and instructions **at the disposal**:
- for <u>at least</u> **10 years** <u>after</u> the PDEs has been placed on the market; **or**
- **for the support period**, whichever is longer.

➡️ <u>**Where**</u> the information and instructions are provided **online**, manufacturers shall ensure that they are <u>**accessible**</u>, <u>**user-friendly**</u> and <u>**available online**</u> for the <u>**same period**</u>.

User contact and support

13.17

Manufacturers shall **designate a <u>single point of contact</u>**. It must be:

1) **easily identifiable by the users;** <u>and</u>

2) **included in the information and instructions to the user** set out in Annex II.

✅ to enable users to **communicate directly and rapidly with them;** and

✅ to facilitate **reporting on vulnerabilities** of the PDEs.

✅ to **allow users to choose their preferred means of communication** and shall <u>**not limit such means to automated tools**</u>.

EU declaration of conformity

13.20

Manufacturers shall **provide the PDEs with a copy:**
- of the **EU declaration of conformity**, <u>or</u>
- a <u>**simplified**</u> **EU declaration of conformity.**

⚠️ If manufacturers provide a simplified declaration, **it must show the exact web address of the full declaration**.

Manufacturer's cessation of operations

13.23

A manufacturer that ceases its operations, and, because <u>it is not able to comply</u> with this Regulation, shall **inform the users** of the relevant PDEs **of the impending cessation of operations**.

⚠️ <u>**before**</u> the cessation of operations takes effect;

⚠️
- **by any means available, <u>and</u>**
- **to the extent possible**.

Art. **13**

| Article 14 | ⇨ | **Mandatory** reporting |

- (Art. 14.1-2-6) **Reporting exploited vulnerabilities;**
- (Art. 14.3-4-5-6) **Reporting severe security incident;**
- (Art. 14.7) **The coordinating CSIRT;**
- (Art. 14.8) **Informing users.**

| Article 15 | ⇨ | **Voluntary** reporting |

- (Art. 15.1,2,3) **Voluntary reporting of cybersecurity issues** - Table 1;
- (Art. 15.4,5) **Voluntary reporting of cybersecurity issues** - Table 2;
- (Art.14.1,3 - 15.1,2 - 16.1 - 14.7) **How mandatory and voluntary notifications are handled** - Table 1.

| Article 16 | ⇨ | **Single reporting platform** and **exceptional circumstances** |

- (Art.16.2 - 16.3) **How mandatory and voluntary notifications are handled** - Table 2;
- (Art. 16.2) **Exceptional circumstances: dissemination delayed or limited** - Table 1;
- (Art. 16.2) **Exceptional circumstances: dissemination delayed or limited** - Table 2;
- (Art. 16.6) **Exceptional circumstances: dissemination delayed or limited** - Table 3.

14.9 ✔ By **11 December 2025**: the Commission adopts delegated acts specifying **when the dissemination of notifications can be delayed on cybersecurity grounds**.

14.10 ✔ **The Commission may**, by means of implementing acts, **specify further the format and procedures of the notifications.**

Overview

14.1

If a manufacturer <u>becomes aware</u> of an **actively exploited vulnerability** contained in the PDEs, it must notify it <u>simultaneously</u> to:

- the CSIRT designated as **coordinator** of the Member State where the manufacturer has **its main establishment** in the Union, **and**
- **ENISA.**

➯ **using the single reporting platform.**

> **Art. 16**
> Single Reporting Platform

14.2

So, from the moment a manufacturer becomes aware of an actively exploited ℹ vulnerability, **it must:**

A) <u>in any event</u> within **24** hours ➯ send an **early warning notification** indicating, <u>where applicable</u>, the **Member States** in which the manufacturer is <u>aware</u> that its **PDEs is available** on the market;

B) <u>in any event</u> within **72** hours ➯ submit a **vulnerability notification**, which shall provide:
1. general information, **as available**, about the PDEs;
2. the general **nature of the exploit** and of the **vulnerability**;
3. **any corrective or mitigating measures taken;** ℹ and
4. **corrective or mitigating measures that users can take**; and
5. <u>where applicable</u>, an **indication of the sensitivity of that information**.

C) <u>no later than</u> **14** days after a **corrective or mitigating measure is available** ➯ submit a **final report** including **at least** the following:
- a **description of the vulnerability**, including its severity and impact;
- where available, **information concerning any malicious actor** that has exploited or that is exploiting the vulnerability;
- **details about the security update or other corrective measures** that have been made available to remedy the vulnerability.

The manufacturer must provide the required information <u>as soon as it becomes available</u>.

🛑 The deadlines of 24 hours, 72 hours and 14 days represent the **latest** possible time limits.

14.6

D) **If necessary and if requested by the CSIRT designated as coordinator** ➯ provide an **intermediate report on relevant status updates** about the actively exploited vulnerability of the PDEs.

Art. **14**

14.3

If a manufacturer <u>**becomes aware**</u> of <u>**any**</u> **severe incident** having an <u>**impact**</u> **on the security** of the PDEs, it must notify it <u>**simultaneously**</u> to:

- **the CSIRT designated as coordinator** of the Member State where the manufacturer has its main establishment in the Union, **and**
- **ENISA.**

⇨ **using the single reporting platform.**

14.4

So, from the moment a manufacturer becomes aware of <u>any</u> severe incident having an impact on the security of the PDEs, it must:

A) <u>**in any event**</u> within **24** hours ⇨ send an **early warning notification** indicating:

- <u>**at least**</u>, whether the incident is **suspected of being caused by unlawful or malicious acts;**
- <u>**where applicable**</u>, **the Member States** in which the manufacturer is <u>aware</u> that its **PDEs is available** on the market.

B) <u>**in any event**</u> within **72** hours ⇨ submit a **incident notification**, which shall provide:

1. general information, where available, about the **nature of the incident**;
2. an initial **assessment** of the incident; as well as any
3. **corrective or mitigating measures taken**, and
4. **corrective or mitigating measures that users can take**,
5. where applicable, an indication of the sensitivity of that information.

C) If the incident notification has been submitted, then within 1 month ⇨ submit a **final report** including **at least** the following:

- a <u>**detailed**</u> **description of the incident**, including its severity and impact;
- the type of threat or root cause that is likely to have triggered the incident;
- applied and ongoing mitigation measures.

The manufacturer must provide the required information <u>as soon as it becomes available</u>.

⚠ **The deadlines of 24 hours, 72 hours and 1 month represent the latest possible time limits.**

14.6

D) If necessary and if requested by the CSIRT designated as coordinator ⇨ provide an **intermediate report on relevant status updates** about the severe incident having an impact on the security of the PDEs.

Art. **14**

The manufacturer **becomes aware of the vulnerabilty**

Within 14 days after a fix
Final report

Within 72h
Vulnerability notification

Within 24h
Early warning

Maintenance

The customer buys the product

Within 24h
Early warning

Within 72h
Incident notification

The manufacturer **becomes aware of the severe incident**

Within 1month after the incident notification
Final report

14.9 — By **11 December 2025**: the Commission adopts delegated acts specifying **when the dissemination of notifications can be delayed on cybersecurity grounds**.

14.10 — **The Commission may**, by means of implementing acts, **specify further the format and procedures of the notifications.**

Art. **14**

All notifications (about vulnerabilities or severe incidents) <u>**must**</u> be <u>submitted via **the single reporting platform**</u>, using one of the electronic notification end-points of that platform.

The notification must be submitted **to**:

⇨ the **CSIRT designated as coordinator** of the Member State where the manufacturer has <u>its **main establishment**</u> in the Union.

⇨ **at the same time**, **the notification is made accessible to ENISA.**

How to determine the coordinating CSIRT

A manufacturer has its main establishment in the Member State **where decisions on the cybersecurity of the PDEs are are <u>predominantly</u> taken**.

⚠ **If such a Member State cannot be determined**

⇨ the main establishment shall be considered to be in the Member State where the manufacturer has the establishment with the **highest number of employees** in the Union.

⚠ **If a manufacturer has no main establishment in the Union**

⇨ then it must submit the notification to the coordinating CSIRT of the **Member State determined** in this order of priority:

a) The Member State of the **authorised representative** with the highest number of its PDEs.

b) The Member State of the **importer** placing on the market the highest number of its PDEs.

c) The Member State of the **distributor** making available on the market the highest number of its PDEs;

d) The Member State in which the **highest number of users** of its PDEs are located. A manufacturer <u>**may**</u> <u>**submit**</u> notifications related to **any** subsequent actively exploited vulnerability **or** severe incident <u>to the same CSIRT designated as coordinator to which it first reported</u>.

⇨ **Once the manufacturer has chosen a CSIRT under point (d), it <u>may</u> <u>use</u> the same CSIRT for future notifications.**

14.7

Art. 16
Single Reporting Platform

Art. 18
Authorised Representative

Art. **14**

14.8

If a manufacturer **becomes aware** of an **actively exploited vulnerability or** a **severe incident** having an **impact** on the security of the PDEs, it **must inform** about the vulnerability or incident

- **the impacted users, and**
- **where appropriate all users.**

Where necessary, the manufacturer also provides instructions on **any** **risk mitigation and corrective measures** that the users can deploy to mitigate the impact of that vulnerability or incident, in a structured, machine-readable format.

⚠️ **Where** the manufacturer **fails** to inform the users of PDEs in a timely manner, **the notified CSIRTs** designated as coordinators **may provide** such information to the users.

15.1, 2 and 3

Manufacturers

Legal persons other than the manufacturer

Natural persons other than the manufacturer

may notify on a **voluntary basis**

1. **any vulnerability** contained in a PDEs;

2. **cyber threats** that could affect the risk profile of a PDEs;

3. **any incident** having an impact on the security of the PDEs;

4. **near misses** that could have resulted in such an incident.

through the single reporting platform

OR

The CSIRT designated as coordinator

ENISA

It **may** prioritise the processing of mandatory notifications over voluntary notifications.

The CSIRT designated as coordinator **or** ENISA shall **process the notifications in accordance with the procedure laid down in Article 16**.
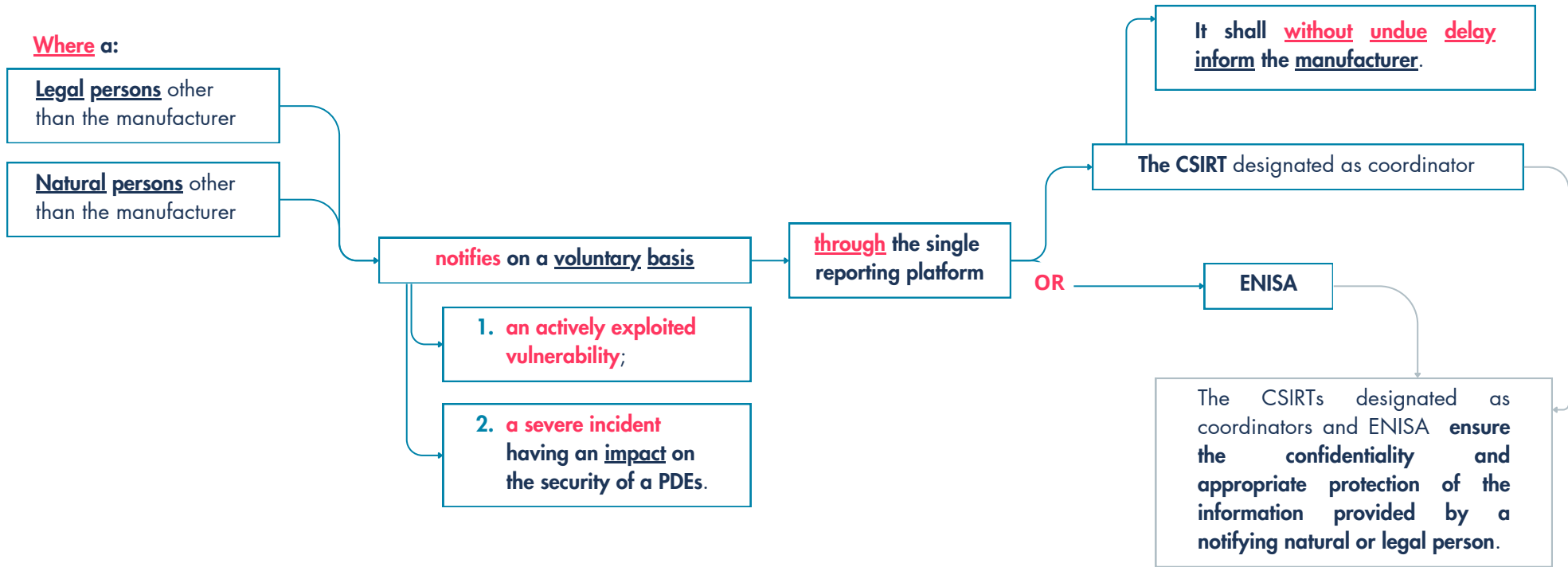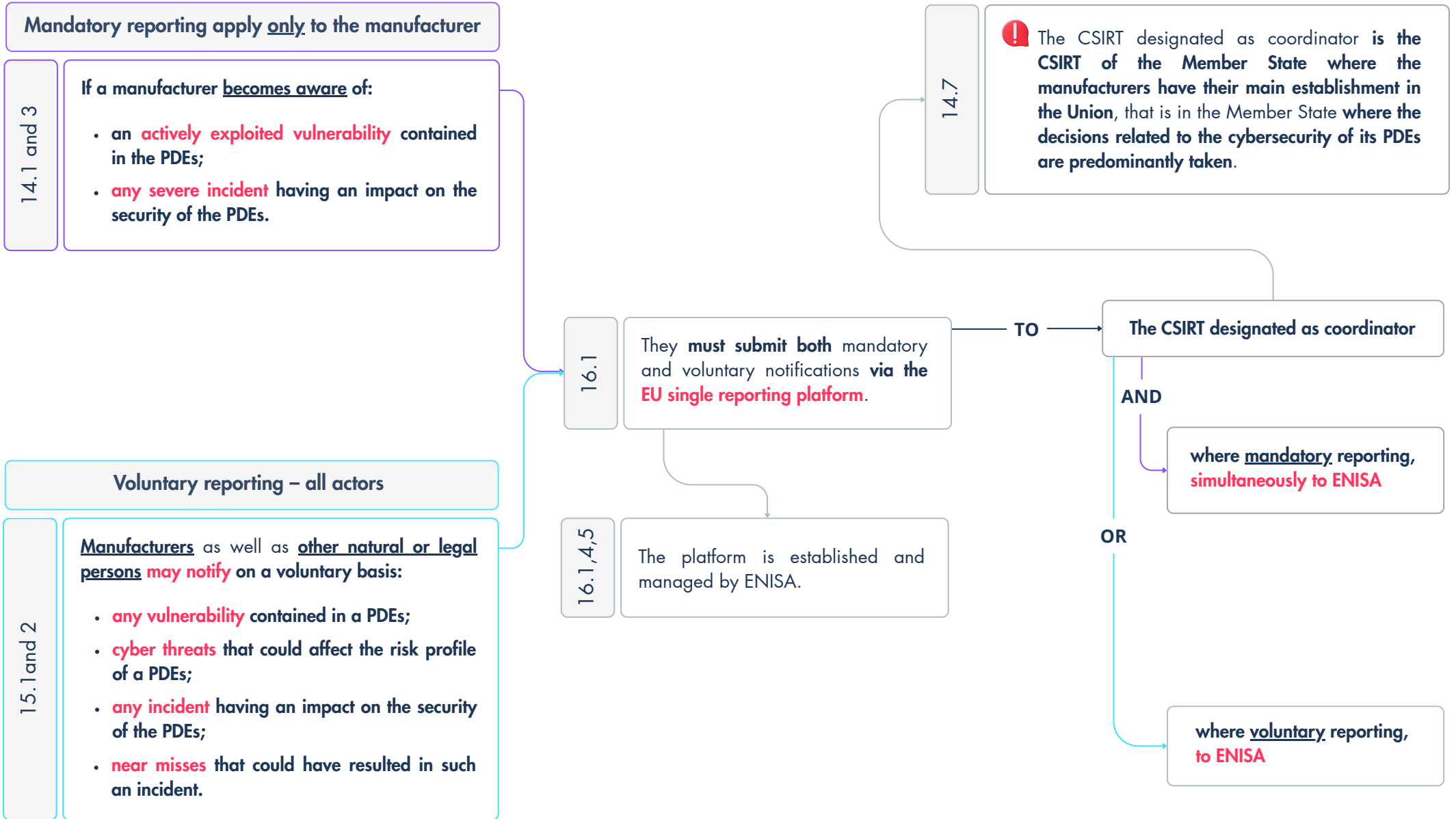
Art. 16

14.10

The Commission **may**, by means of implementing acts, **specify further the format and procedures of the notifications.**

Art. **15**

Where a:

Legal persons other than the manufacturer

Natural persons other than the manufacturer

notifies on a **voluntary basis**

1. **an actively exploited vulnerability**;

2. **a severe incident** having an **impact** on the security of a PDEs.

through the single reporting platform

OR

The CSIRT designated as coordinator

ENISA

It shall **without undue delay inform** the **manufacturer**.

The CSIRTs designated as coordinators and ENISA **ensure the confidentiality and appropriate protection of the information provided by a notifying natural or legal person**.
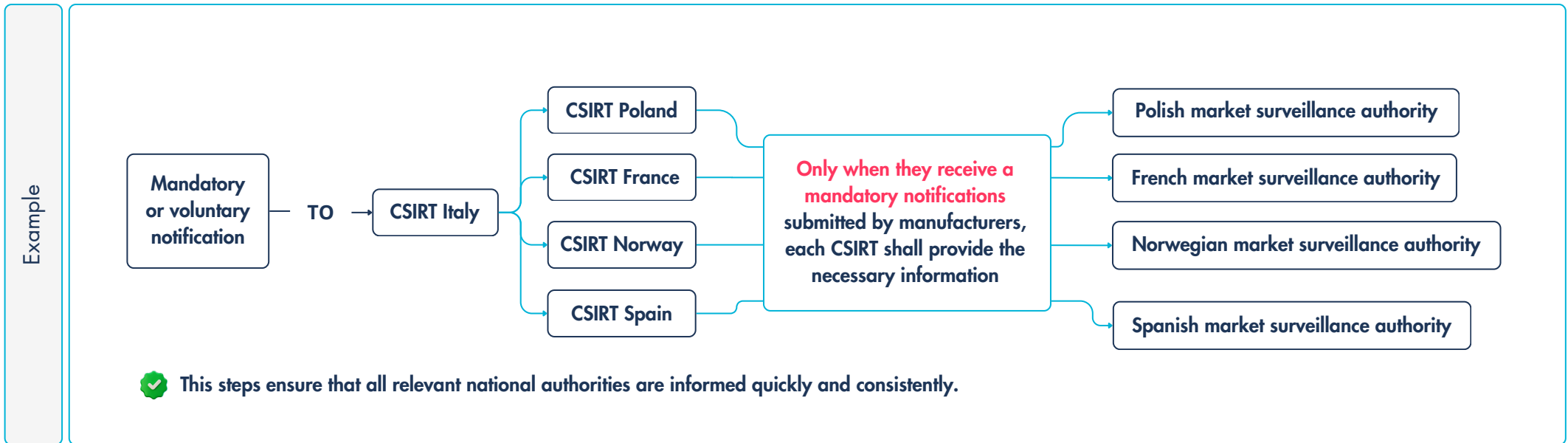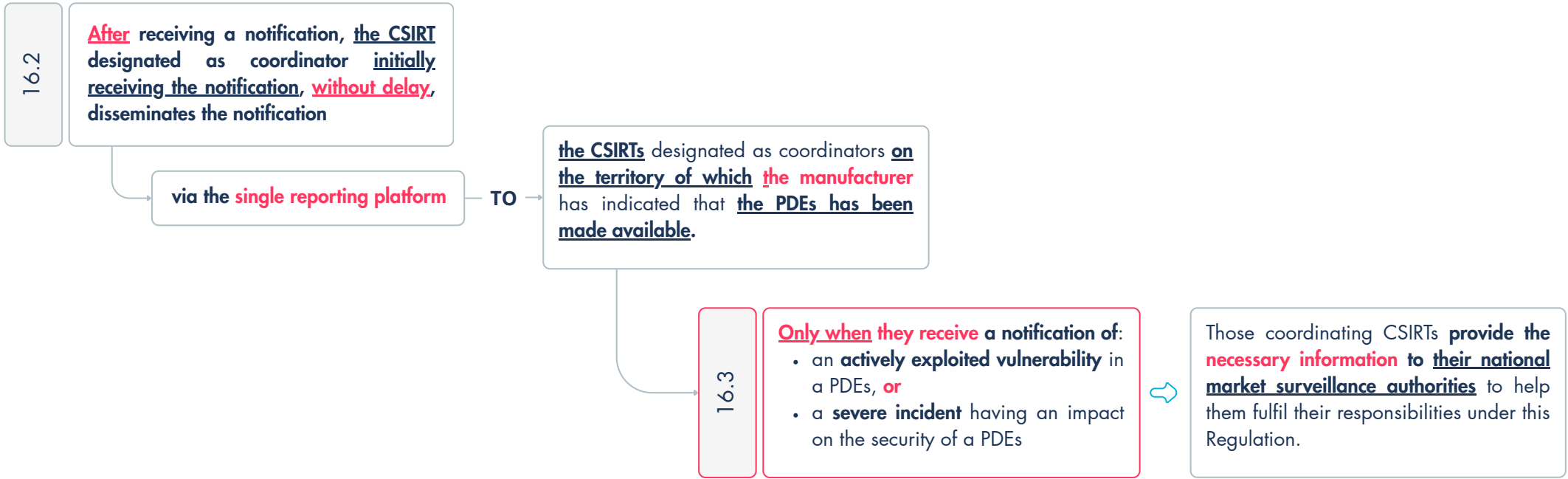
15.4 and 5

⚠️ **If natural or legal persons report voluntarily, they will not have any additional obligations because of that report.** They will only be subject to the same obligations they would have had even without submitting it, without prejudice to the prevention, investigation, detection and prosecution of criminal offences.

Art. **15**

14.7 — The CSIRT designated as coordinator **is the CSIRT of the Member State where the manufacturers have their main establishment in the Union**, that is in the Member State **where the decisions related to the cybersecurity of its PDEs are predominantly taken.**

Mandatory reporting apply only to the manufacturer

14.1 and 3

If a manufacturer becomes aware of:

- an **actively exploited vulnerability** contained in the PDEs;
- **any severe incident** having an impact on the security of the PDEs.

Voluntary reporting – all actors

15.1 and 2

Manufacturers as well as other natural or legal persons **may notify** on a voluntary basis:

- **any vulnerability** contained in a PDEs;
- **cyber threats** that could affect the risk profile of a PDEs;
- **any incident** having an impact on the security of the PDEs;
- **near misses** that could have resulted in such an incident.

16.1 — They **must submit both** mandatory and voluntary notifications **via the EU single reporting platform**.

16.1,4,5 — The platform is established and managed by ENISA.

TO → The CSIRT designated as coordinator

AND

where **mandatory** reporting, **simultaneously to ENISA**

OR

where **voluntary** reporting, **to ENISA**

Art. **16**

16.2

After receiving a notification, **the CSIRT** designated as coordinator **initially receiving the notification**, **without delay**, disseminates the notification

via the **single reporting platform**

TO

the CSIRTs designated as coordinators **on the territory of which the manufacturer** has indicated that **the PDEs has been made available**.

16.3

Only when they receive a notification of:
- an **actively exploited vulnerability** in a PDEs, **or**
- a **severe incident** having an impact on the security of a PDEs

Those coordinating CSIRTs **provide the necessary information** to **their national market surveillance authorities** to help them fulfil their responsibilities under this Regulation.

Example

Mandatory or voluntary notification

TO

CSIRT Italy

- **CSIRT Poland**
- **CSIRT France**
- **CSIRT Norway**
- **CSIRT Spain**

Only when they receive a mandatory notifications submitted by manufacturers, each CSIRT shall provide the necessary information

- **Polish market surveillance authority**
- **French market surveillance authority**
- **Norwegian market surveillance authority**
- **Spanish market surveillance authority**

✅ This steps ensure that all relevant national authorities are informed quickly and consistently.

Art. **16**

16.2

⇨ **Standard rule: the CSIRT that first receives a notification must disseminate it immediately to the other CSIRTs through the EU reporting platform.**

BUT → **A manufacturer may request the CSIRT designated as coordinator** - that is the one that first receives the notification - **to delay the dissemination of that notification.**

The manufacturer can **make such a request when**:
- **The vulnerability is already being managed** under a coordinated vulnerability disclosure process; or
- **The information is highly sensitive**, and immediate sharing could create or worsen cybersecurity risks.

This request can be made **only for**:
- **specific cybersecurity-related reasons, and**
- **as long as strictly necessary** to avoid further risks.

After receiving the request, **the CSIRT** designated as coordinator **may decide** to withholding a notification but **only if** it finds the **reasons justified. In that case, the CSIRT must:**

- **immediately inform ENISA** of its decision;
- **provide a justification for withholding** the notification; **and**
- **indicate when the notification will be shared** according to the normal dissemination procedure.

Art. **16**

16.2

⇨ **Standard rule:** the CSIRT that first receives a notification must disseminate it immediately to the other CSIRTs through the EU reporting platform.

BUT

The manufacturer may indicate in its notification that:

1) the vulnerability has been **actively exploited by a malicious actor and**, based on available information, **the exploit has occurred only** in the Member State of the CSIRT that received the notification;

2) **immediate dissemination** of the notification **would likely reveal information** that could harm the essential interests of that Member State; **or**

3) **dissemination would itself create an imminent and serious cybersecurity risk.**

In such cases, **the CSIRT** designated as coordinator **does not share** the full notification immediately.

⇨ Once the exceptional circumstances no longer apply, the CSIRT designated as coordinator **must send** the complete notification to ENISA **and** to the other CSIRTs concerned.

Instead, it provides to ENISA **only** limited information, namely:

A) that a **notification** has been **submitted by the manufacturer**;

B) **general details** about the affected **product**;

C) a **summary of the exploit's nature**, **and**

D) a **note** stating that security-related grounds have been invoked to delay full dissemination.

⇨ **If**, based on the limited information received, **ENISA believes there is a systemic risk** for cybersecurity in the EU internal market, it **may** recommend that the **CSIRT** designated as coordinator **disseminate the full notification** to all CSIRTs and to ENISA itself.

16.6

⇨ **Standard rule: the CSIRT that first receives a notification must disseminate it immediately to the other CSIRTs through the EU reporting platform.**

BUT →

If a CSIRT designated as coordinator becomes aware of an actively exploited vulnerability as part of a coordinated vulnerability disclosure (CVD) process, as referred to in Article 12(1) of Directive (EU) 2022/2555, that CSIRT (the one that first received the notification) may delay the dissemination of the relevant notification via the single reporting platform.

Such a delay is allowed **only for**:

- **cybersecurity-related reasons and only for**
- **as long as strictly necessary;**
- **until the parties involved in the coordinated vulnerability disclosure give their consent to share the information.**

BUT → ⚠ **This rule does not prevent manufacturers from voluntarily notifying the same vulnerability following the procedure set out in this Article.**

No increased liability for reporting

17.4 | **The mere act of notification** in accordance with Arts. 14(1) and (3) or Article 15(1) and (2) **shall not subject the notifying natural or legal person to increased liability.**

Public information in case of severe incidents

17.2 | **Where public awareness is necessary**
- to prevent or mitigate a severe incident having an impact on the security of the PDEs, **or**
- to handle an ongoing incident, **or**
- where disclosure of the incident is otherwise in the public interest,

the CSIRT designated as coordinator of the relevant Member State **may**, **after** consulting the manufacturer concerned and, **where appropriate**, in cooperation with ENISA, **inform the public about the incident or require the manufacturer to do so.**

Updating the European vulnerability database

17.5 | **After** a security update or another form of corrective or mitigating measure is available, **ENISA shall, in agreement with the manufacturer** of the PDEs concerned, **add the publicly known vulnerability** notified pursuant to Article 14(1) or Article 15(1) **to the European vulnerability database.**

Support for manufacturers, especially SMEs

17.6 | **The CSIRTs designated as coordinators shall provide helpdesk support** in relation to the reporting obligations pursuant to Article 14 **to manufacturers** and in particular manufacturers that qualify as microenterprises or as small or medium-sized enterprises.

ENISA's recurring reporting obligation and sharing information with EU-level coordination bodies

17.1 and 3 | **ENISA may** share relevant information received through mandatory or voluntary notifications (Arts. 14 and 15) **with EU-CyCLONe, only when** the information is considered useful for the coordinated management of large-scale cybersecurity incidents or crises.

Every 24 months, ENISA shall prepare a technical report on emerging trends regarding to cybersecurity risks in PDEs.
This report is based on notifications received under Arts. 14(1),(3) and 15(1),(2) **and is submitted to the NIS Cooperation Group.**
The first report shall be submitted within 24 months from the date when the reporting obligations under Article 14(1),(3) start to apply.

Art. **17**

⇨ **A manufacturer <u>may</u>, by a <u>written mandate</u>, appoint an authorised representative.**

BUT →
> **The obligations laid down in** Article **13(1) to (11),** Article **13(12), first subparagraph, and** Article **13(14) shall not form part of the authorised representative's mandate.**

→

(!) An <u>authorised representative</u> **performs the tasks specified in the mandate received** from the manufacturer.

The <u>authorised representative</u> **provides a copy of the mandate <u>when</u>** market surveillance authorities **request it**.
The **mandate** must **allow** the authorised representative **to do <u>at least</u>** the following:

(a) Keep documents available

The <u>authorised representative</u> must **keep**:
- **the EU Declaration of Conformity** (Art. 28);
- **the technical documentation** (Art. 31)

<u>at the disposal</u> of the market surveillance authorities for <u>at least</u> **10 years <u>after</u>** the PDEs has been placed on the market <u>or</u> **for the support period**, whichever is longer.

(b) Provide information and documentation on request

<u>If</u> a market surveillance authority makes a <u>reasoned request</u>, the authorised representative must provide **all information and documentation necessary to demonstrate the conformity** of the PDEs.

(c) Cooperate to remove risks

The authorised representative must **cooperate with market surveillance authorities**, <u>at their request</u>, on <u>any</u> action needed to eliminate the **cybersecurity risks posed by the PDEs** covered by the authorised representative's mandate.

Therefore, the authorised representative is not required to:
13.**1** > ensure secure design, development, production;
13.**2** > perform or oversee the product's cybersecurity risk assessment;
13.**3** > update or maintain risk-assessment documentation;
13.**4** > update or maintain risk-assessment documentation;
13.**5** > perform due-diligence checks on integrated components;
13.**6** > manage or fix vulnerabilities in integrated components;
13.**7** > maintain cybersecurity logs or documentation;
13.**8** > define support periods or run vulnerability-handling processes;
13.**9** > ensure long-term availability of security updates;
13.**10** > manage update versioning or update policies;
13.**11** > maintain public software repositories or issue related warnings;
13.**12(1)** > prepare the technical file nor conduct conformity assessment;
13.**14** > manage production conformity or process updates.

18

Before placing a PDEs on the market	PDEs placed on the market	Post

19.2

Before placing a PDEs on the market, importers shall **ensure that:**

✅ **(a) the manufacturer has carried out the appropriate conformity assessment procedures** (Art. 32);

✅ **(b) the manufacturer has drawn up the technical documentation;**

✅ **(c) the PDEs:**
   1) bears the **CE marking** (Art. 30); **and**
   2) is accompanied by the **EU declaration of conformity** (Art.13.20); **and**
   3) is accompanied by the information and instructions to the user set out in Annex II, in a language easily understood by users and market surveillance authorities;

✅ **(d) the manufacturer has complied with requirements** set out in Arts. **13(15),(16)** and **(19)**.

➡ Importers **shall be able to provide the documents** necessary to demonstrate fulfilment of these obligations.

Art. 32

Art. 30

Art. 13.20

Arts.13(15),(16),(19) Manufacturer's information obligations towards users

19.3

⚠ **Where** an importer **considers or** has reason to believe that:
- a **PDEs, or**
- the **processes** put in place by the manufacturer

➡ **are not in conformity** with this Regulation ⟹ The importer shall **not place the PDEs on the market until** the product or the processes put in place by the manufacturer have been brought into **conformity**.

⚠ **Where** the PDEs presents a **significant cybersecurity risk** ⟹ The importer shall **inform**, to that effect:
- **the manufacturer and**
- **the market surveillance authorities.**

⚠ **Where** an importer **has reason to believe that a PDEs may present a significant cybersecurity risk in light of non-technical risk factors** ⟹ The importer shall **inform the market surveillance authorities** to that effect.

↳ **Upon receipt of such information**, the market surveillance authorities shall **follow the procedures** referred to in Art. 54(2).

Art. **19**

PDEs placed on the market

Post

19.1

Importers shall **place** on the market **only** those PDEs that:

1) **comply with the essential cybersecurity requirements** set out in Part I of Annex I; **and**

2) **where** the processes put in place by the manufacturer comply with the essential cybersecurity requirements set out in Part II of Annex I.

| Annex I, Part I | Annex I, Part II |

19.5

⚠️ Importers who **know or** have reason to believe that a PDEs which they have **placed on the market is not** in conformity shall **immediately**:

- **take the corrective measures** necessary to ensure that the PDEs is brought into conformity with this Regulation, **or**
- to **withdraw** or **recall the product, if appropriate**.

⚠️ **Upon becoming aware** of a vulnerability in the PDEs

➡️ importers shall **inform the manufacturer without undue delay** about that vulnerability.

⚠️ **Where** the PDEs presents a significant cybersecurity risk

➡️ importers shall **immediately inform the market surveillance authorities of the Member States** in which they have made the PDEs available on the market to that effect, **giving details**, in particular:

- of non-compliance, **and**
- of **any** corrective measures taken.

19.6

Importers shall, for **at least** 10 years **after** the PDEs has been placed on the market **or** for the support period, **whichever is longer**,

- keep a **copy** of the EU declaration of conformity **at the disposal** of market surveillance authorities **and**
- ensure that the technical documentation **can be made available** to those authorities, **upon request**.

19.7

Further to a reasoned request from a market surveillance authority

➡️ the importers **shall provide it with all information and documentation** necessary to demonstrate conformity of the PDEs with Part I and Part II of Annex I:
- in paper or electronic form;
- in a language that can be easily understood by that authority.

At its request, importers **shall cooperate with the authority, on any measures taken to eliminate cybersecurity risks posed by a PDEs** they have placed on the market.

19.8

⚠️ **Where** the **importer** of a PDEs **becomes aware that the manufacturer** of that product **has ceased its operations and**, as result, **is not able to comply** with the obligations laid down in this Regulation

➡️ The **importer** shall **inform**
- **the relevant market surveillance authorities** about this situation,
- **as well as**, by any means available and to the extent possible, **the users** of the PDEs placed on the market.

Art. **19**

19.4

Importers **shall indicate the following on the PDEs, <u>or</u> on its packaging, <u>or</u> in a document accompanying the PDEs:**

1. **name**;

2. **registered trade name** or **registered trademark**;

3. **postal address**;

4. **email address** or other digital contact;

5. and, <u>**where applicable**</u>, the **website** where they can be contacted.

The contact details shall be in a **language easily understood** by **users** and **market surveillance authorities**.

Before placing a PDEs on the market | PDEs placed on the market | Post

20.2

Before making a PDEs available on the market, distributors shall **verify that:**

✅ **(a)** the PDEs bears the **CE marking**;

✅ **(b)** the **manufacturer and** the **importer**:
- **have complied with the obligations** set out in Arts. **13(15),(16),(18),(19)** and **(20)**.
- **have complied with the obligations set out in Art. 19**(4) relating to the importer's contact details **and have provided all necessary documents** to the distributor.

Arts.13(15),(16),(19)
Manufacturer's information obligations towards users

Arts.13(18) and (20)
Manufacturer's information obligations towards users

Art. 19.4

20.3

⚠️ **Where** a distributor **considers or has reason to believe,** on the basis of information in its possession, that
- a **PDEs, or**
- the **processes** put in place by the manufacturer

are **not in conformity** with the essential cybersecurity requirements set out in Annex I ⟹ The distributor shall **not make the PDEs available on the market until** the product or the processes put in place by the manufacturer have been brought into **conformity**.

⚠️ **Where** the PDEs poses a **significant cybersecurity risk** ⟹ The distributor shall **inform, without undue delay,** to that effect:
- the **manufacturer and**
- the **market surveillance authorities**.

Art. **20**

PDEs placed on the market | **Post**

20.1

⚠️ **When** making a PDEs available on the market, distributors shall **act with due care** in relation to the requirements set out in this Regulation.

20.4

⚠️ Distributors **who know or have reason to believe, on the basis of information in their possession**, that
- a **PDEs**, which they have made available on the market, **or**
- the **processes** put in place by its manufacturer

are **not** in conformity with this Regulation

➡️ **They shall make sure that**
- **the corrective measures** necessary to bring that PDEs or the processes put in place by its manufacturer into conformity **or**
- **to withdraw or recall the product, if appropriate**, are **taken.**

⚠️ **Upon becoming aware** of a vulnerability in the PDEs

➡️ distributors shall **inform the manufacturer without undue delay** about that vulnerability.

⚠️ **Where** the PDEs **presents a significant cybersecurity risk**

➡️ distributors shall **immediately inform the market surveillance authorities** of the Member States in which they have made the PDEs available on the market to that effect, **giving details**, in particular:
- of the non-compliance, **and**
- of **any** corrective measures taken.

20.5

Further to a reasoned request from a market surveillance authority

distributors shall **provide all information and documentation** necessary to demonstrate conformity of the PDEs and the processes put in place by its manufacturer with this Regulation
- in paper or electronic form;
- in a language that can be easily understood by that authority.

At its request, distributors **shall cooperate with the authority, on any measures taken to eliminate cybersecurity risks posed by a PDEs** which they have made available on the market.

20.6

⚠️ **Where** the distributor of a PDEs **becomes aware, on the basis of information in its possession, that the manufacturer** of that product **has ceased its operations and**, as result, **is not able to comply** with the **obligations** laid down in this Regulation

➡️ the distributor shall **inform, without undue delay**,
- **the relevant market surveillance authorities** about this situation,
- **as well as**, by any means available and to the extent possible, **the users** of the PDEs placed on the market.

Art. **20**

⚠️ <u>Only</u> to the extent it is **made available on the market**, that is, <u>supplied for distribution</u> or <u>use</u> in the course of a <u>commercial activity</u> (recital 18):

The cybersecurity policy

24.1

Open-source software **stewards shall put in place and document in a verifiable manner a cybersecurity policy** to
1) foster the **development** of a **secure** FOSS PDEs
2) as well as an **effective handling of vulnerabilities** by the developers of that product.

That policy shall:
3) **foster the voluntary reporting of vulnerabilities** as laid down in Art. 15 by the developers of that product; <u>and</u>
4) take into account **the specific nature** of the open-source software steward; <u>and</u>
5) take into account the **legal and organisational arrangements** to which it is subject.

That policy shall, in particular, include aspects related to:
6) **documenting, addressing and remediating vulnerabilities**; <u>and</u>
7) **promote the sharing of information** concerning discovered vulnerabilities within the open-source community.

⇨

Duty to supply documentation

24.2

Further to a reasoned request from a market surveillance authority, open-source software **stewards shall provide** that authority with the **documentation**

- in a language which can be easily understood by that authority;
- in paper or electronic form.

Art. 15
Voluntary reporting

Cooperation with market surveillance authorities

24.2

Open-source software **stewards shall cooperate with the market surveillance authorities**, <u>at their request</u>, **with a view to mitigating** the <u>cybersecurity risks</u> **posed by a PDEs** qualifying as free and open-source software.

Duty to notify actively exploited <u>vulnerabilities</u> and severe <u>incidents</u>

24.3

⚠️ **The obligation** to notify **any actively exploited vulnerability** (Art. **14.1**) **applies** to OSS stewards **to the extent that they are involved in the development of the PDEs**.

⚠️ **The obligation** to notify any severe incident (Art. **14.3**) and to notify **users** (Art. 14.8) **applies** to OSS stewards **to the extent that severe incidents affect network and information systems** provided by the OSS stewards for the development of such PDEs.

Art. 14.1 **Art. 14.3** **Art. 14.8**

Art. **24**

25

To **facilitate the due diligence obligation set out in Art. 13.5**, regarding manufacturers that
integrate FOSS components in their PDEs

⇨ ✔️ **the Commission is empowered to adopt delegated acts**

by establishing voluntary security attestation programmes allowing
- **the developers**; or
- **users** of PDEs qualifying as FOSS;
- as well as **other third parties**

to assess the conformity of such products with all or certain essential cybersecurity requirements or other obligations laid down in this Regulation.

26,1 and 2(a)

To **facilitate implementation and ensure the consistency of such implementation**

⇨ ✔️ **the Commission shall publish guidance to assist economic operators** in applying this Regulation, with a particular focus on facilitating compliance by microenterprises and small and medium-sized enterprises.

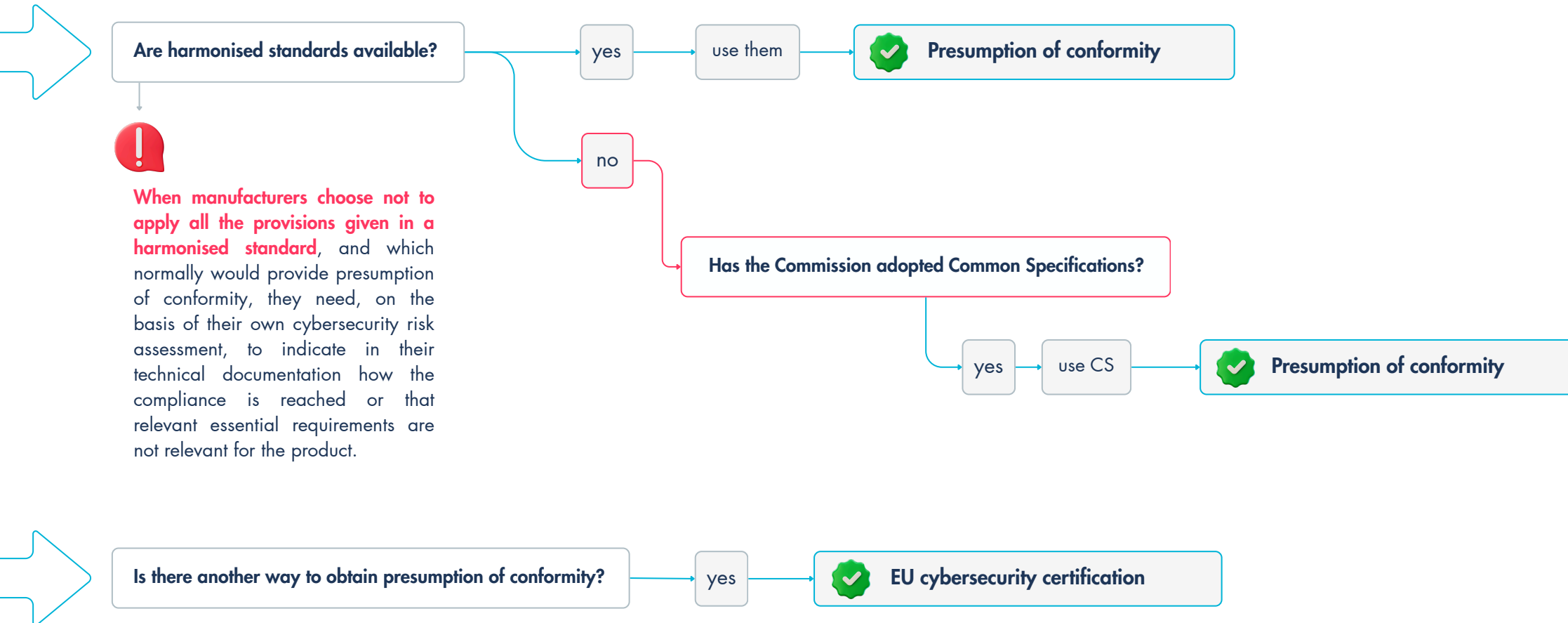**Where** it intends to provide guidance, **the Commission shall address at least the following aspects:**
a) the scope (particularly re. **remote data processing solutions and FOSS**);
b) application of support periods;
c) compliance of PDEs under the **CRA** and other related Union legal acts;
d) concept of substantial modification

Art. **25**

Under Article 6, both the **PDEs** and the **processes** put in place by the manufacturer **must comply with the essential cybersecurity requirements** set out in Annex I.
To facilitate the demonstration of compliance, **Article 27 provides several simplified conformity mechanisms**.

⚠️ The **presumption of conformity is a facilitation tool, not an obligation**.

Manufacturers **may** still choose to demonstrate compliance by other means, **without relying** on harmonised standards or EU cybersecurity certification schemes.

Are harmonised standards available? → yes → use them → ✅ **Presumption of conformity**

no → **Has the Commission adopted Common Specifications?** → yes → use CS → ✅ **Presumption of conformity**

⚠️ **When manufacturers choose not to apply all the provisions given in a harmonised standard**, and which normally would provide presumption of conformity, they need, on the basis of their own cybersecurity risk assessment, to indicate in their technical documentation how the compliance is reached or that relevant essential requirements are not relevant for the product.

Is there another way to obtain presumption of conformity? → yes → ✅ **EU cybersecurity certification**

Art. **27**

Use harmonised standards

27.1 — **PDEs and processes** put in place by the manufacturer **which are in conformity with** harmonised standards **or parts thereof**, the references of which have been published in the Official Journal of the European Union, **are** presumed **to be in conformity** with the essential cybersecurity requirements set out in Annex I covered by those standards or parts thereof.

What if harmonised standards do not exist? **Use Common Specifications**

27.2 and 5 — If harmonised standards are **not** **expected to be published within a reasonable period**, the Commission **may** adopt implementing acts establishing common specifications covering technical requirements that provide a means to comply with the essential cybersecurity requirements.

PDEs and processes put in place by the manufacturer **which are in conformity with the common specifications established by implementing acts** are presumed **to be in conformity** with the essential cybersecurity requirements set out in Annex I covered by those common specifications or parts thereof.

27.6 and 7

⚠ **What happens when harmonised standards become available later?**

When a reference of a **harmonised standard is published** in the Official Journal of the European Union, **the Commission shall repeal the implementing acts** or parts thereof which cover the same essential cybersecurity requirements as those covered by that harmonised standard.

⚠ **What if a Member State believes a Common Specification is insufficient?**

Where a Member State considers that a **common specification does not entirely satisfy the essential cybersecurity requirements** set out in Annex I, **it shall inform the Commission.** The Commission **may**, if appropriate, **amend the implementing act** establishing the common specification in question.

⇨ Is there **another way to obtain presumption of conformity**? Yes: **EU cybersecurity certification**

27.8 and 9

PDEs and processes put in place by the manufacturer for which an EU statement of conformity or certificate **has been issued under a** European Cybersecurity Certification Scheme **- ECCS** (Regulation (EU) 2019/881) **are presumed to be in conformity** with the essential cybersecurity requirements set out in Annex I covered by those standards.

⇨ **The issuance of a certification under a ECCS with assurance level** substantial **or** high **eliminates the obligations to carry out a third-party conformity assessment** for the corresponding requirements, as set out in Article 32(2), points (a) and (b), and Article 32(3), points (a) and (b).

⚠ **The Commission specifies the ECCS** - via delegated acts - **that can be used to demonstrate conformity of PEDs** with the essential cybersecurity requirements or parts thereof.

Art. 32.2 and 3

Art. **27**

28.1 and 2

Manufacturers **draw up the EU declaration of conformity** ℹ️ in accordance with Art. 13.12

➪ **The EU declaration of conformity shall:**

1) **states that the fulfilment of the essential cybersecurity requirements** set out in Annex I **has been demonstrated**;

2) has the **model structure** set out in **Annex V**;

3) **contains the elements specified in** the relevant conformity assessment procedures in **Annex VIII**;

4) shall be made **available in the languages required by the Member State in which the PDEs is placed or made available** on the market;

5) and shall be **updated as appropriate.**

Art.13.12

Annex I

Annex VIII

28.4

⚠️ By drawing up the EU declaration of conformity, the manufacturer shall **assume responsibility for the compliance of the PDEs.**

28.3

⚠️ **Where** a PDEs is **subject to more than one Union legal act** requiring an EU declaration of conformity

➪ **a single EU declaration of conformity shall be drawn up in respect of all such Union legal acts.**

↳ That declaration shall **contain the identification of the Union legal acts concerned**, including their publication references.

28.5

✅ The Commission is empowered to adopt underlined delegated acts **to add elements to the minimum content of the EU declaration of conformity** set out in Annex V to take account of technological developments.

ANNEX V
EU DECLARATION OF CONFORMITY

The EU declaration of conformity referred to in Article 28, shall contain all of the following information:

1. **Name and type** and any additional information enabling the unique identification **of the product with digital elements**;

2. **Manufacturer details:** name and address of the manufacturer or its authorised representative;

3. **Provider's responsibility statement:** a statement that the EU declaration of conformity is issued under the sole responsibility of the provider;

4. **Identification of the declared object** (identification of the product with digital elements allowing traceability, which may include a photograph, where appropriate);

5. **Compliance statement:** a statement that the object of the declaration described above is in conformity with the relevant Union harmonisation legislation;

6. **References to** any relevant **harmonised standards** used or any other **common specification** or **cybersecurity certification** in relation to which conformity is declared;

7. Where applicable, the name and number of the **notified body**, a description of the conformity assessment procedure performed and identification of the certificate issued;

Additional information:

Signed for and on behalf of:

(**place** and **date** of issue):

(**name**, **function**) (**signature**):

Art. **28**

28.2

The **simplified** EU declaration of conformity referred to in Art. 13.20

1) has the **model structure** set out in **Annex VI**;

2) shall be made **available in the languages required by the Member State in which the PDEs is** placed **or** made available on the market.
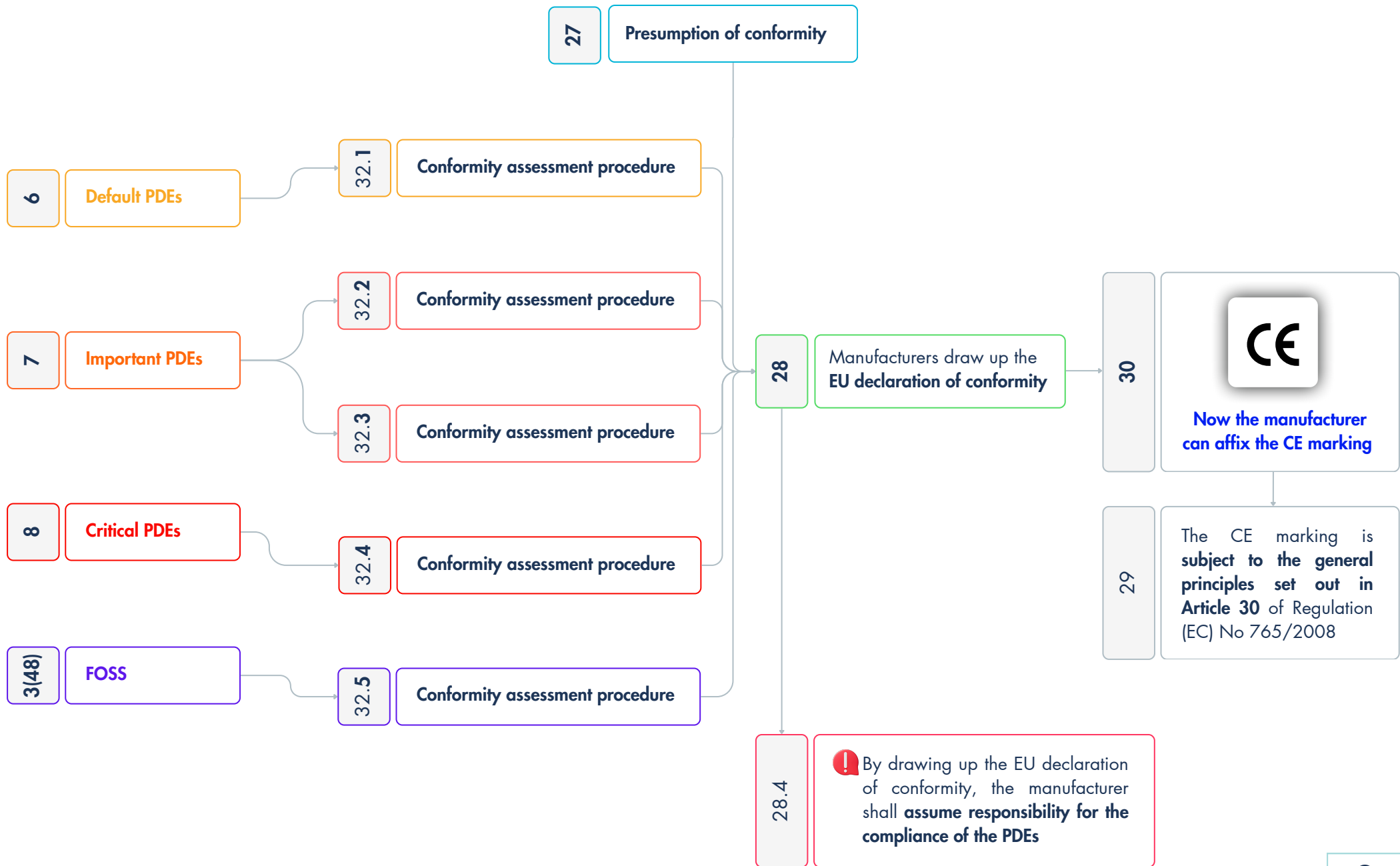
Art. 13.20

ANNEX VI
SIMPLIFIED EU DECLARATION OF CONFORMITY

The simplified EU declaration of conformity referred to in Article 13(20) shall be provided as follows:

Hereby, … [name of manufacturer] declares that the product with digital elements type … [designation of type of product with digital element] is in compliance with Regulation (EU) 2024/2847.
The full text of the EU declaration of conformity is available at the following internet address: …

27 — Presumption of conformity

6 — Default PDEs

7 — Important PDEs

8 — Critical PDEs

3(48) — FOSS

32.1 — Conformity assessment procedure

32.2 — Conformity assessment procedure

32.3 — Conformity assessment procedure

32.4 — Conformity assessment procedure

32.5 — Conformity assessment procedure

28 — Manufacturers draw up the **EU declaration of conformity**

30 — CE — Now the manufacturer can affix the CE marking

29 — The CE marking is **subject to the general principles set out in Article 30** of Regulation (EC) No 765/2008

28.4 — ⚠ By drawing up the EU declaration of conformity, the manufacturer shall **assume responsibility for the compliance of the PDEs**

Overview

32 | Manufacturers **carry out the chosen** conformity assessment **procedure.**

28 | **Manufacturers shall draw up the EU declaration of conformity** in accordance with Art. 28.

29 | **and** affix the CE marking, which is subject to the general principles set out in Article 30 of Regulation (EC) No 765/2008.

| Before placing a PDEs on the market | PDEs placed on the market | Post |

30.1-2 and 3
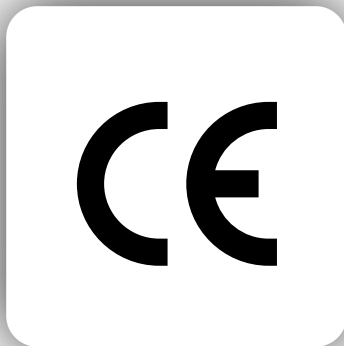
The CE marking shall be:

1) affixed **before** the PDEs is placed on the market;

2) It **may** be **followed by a pictogram or any other mark** indicating a special cybersecurity risk **or use** set out in the implementing acts referred to in Art. 30.6;

3) **affixed visibly, legibly and indelibly** to the PDE;

⚠ **Where** that is not possible or not warranted on account of the **nature** of the PDEs, it shall be **affixed**
- **to the packaging, and**
- **to the EU declaration of conformity** (Art. 28) accompanying the PDEs.

Software:
For PDEs which are in the form of **software**, the CE marking shall be **affixed either**
- **to the EU declaration of conformity** (Art. 28), **or**
- **on the website** accompanying the software product.
  In the latter case, the relevant section of the website shall be **easily and directly accessible to consumers**.

⚠ On account of the **nature of the PDEs**:
- the **height of the CE marking** affixed to the PDEs **may** be **lower than 5 mm, provided that it remains** visible **and** legible.

| Art. 30.6 | Art. 28 |

Art. **30**

30.4

Where a notified body is involved in the conformity assessment procedure based on full quality assurance (module H - Art. 32).

➡️

CE The CE marking shall be **followed by the identification number** of that body.

The identification number of the notified body shall be **affixed**

- by the body itself; **or**
- **under its instructions**, by the manufacturer **or** the manufacturer's authorised representative.

30.5

Member States shall

- **build upon existing mechanisms** to ensure correct application of the regime governing the CE marking, **and**
- shall take **appropriate action** in the event of **improper use** of that marking.

⚠️ **Where** the PDEs is subject to Union harmonisation legislation, other than the CRA, **which also provides for the affixing of the CE marking**

➡️ **CE** The CE marking **shall indicate that the product also fulfils the requirements** set out in such other Union harmonisation legislation.

30.6

✅ **The Commission may**, by means of **implementing acts**, lay down **technical specifications** for
- labels;
- pictograms;
- or any other marks related to the security of the PDEs;
- their support periods;
- and mechanisms to promote their use and to increase public awareness about the security of PDEs.

When preparing the draft implementing acts, **the Commission shall consult relevant stakeholders.**

Art. **30**

Before placing a PDEs on the market | **PDEs placed on the market** | **Support period**

31.2

The technical documentation shall be
- drawn up <u>before</u> the PDEs is placed on the market, and
- **continuously updated**, <u>where appropriate</u>, <u>at least</u> during the support period.

31.1

The technical documentation shall
- **contain all relevant data or details of the means used by the manufacturer to ensure that the PDEs and the processes** put in place by the manufacturer **comply** with the essential cybersecurity requirements set out in Annex I;

⚠ It shall <u>at least</u> contain the elements set out in Annex VII

31.5

✔ **The Commission is empowered to adopt <u>delegated acts</u> by adding elements to be included in the technical documentation set out in Annex VII** to take account of technological developments, as well as developments encountered in the implementation process of this Regulation.

31.4

The <u>technical documentation</u> **and** <u>correspondence</u> relating to **any** **conformity assessment procedure** shall be drawn up
- **in an official language of the Member State in which the notified body is established <u>or</u>**
- **in a language acceptable** to that body.

31.3

For **PDEs** as referred to in Art. **12, which are also subject to other Union legal acts which provide for technical documentation,**

⇨ **a** **single** **set of technical documentation shall be drawn up** containing the information referred to in Annex VII **and** the information required by those Union legal acts.

[Art. 12]

Art. **31**

Depending on the classification of the product, **the manufacturer** demonstrates conformity with the essential cybersecurity requirements by using the following procedures:

Default PDE

32.1

For all default PDEs, **the manufacturer is free to choose any** of the following **4** conformity assessment procedures:

Procedure type:

(a) **Module A** (self-assessment) **Internal control procedure** (Annex VIII, Part **I**)

(b) **Modules B + C** **EU-type examination** (B) and **internal production control** (C) (Annex VIII, Parts **II–III**)

(c) **Module H** **Full quality assurance** (Annex VIII, Parts **IV**)

(d) **Where available and applicable** **European cybersecurity certification scheme** (Article 27.9)

Important PDE - Class I

32.2

- **Where** the manufacturer has **not applied or has only partly applied**, harmonised standards, common specifications, or a European cybersecurity certification scheme at assurance level **at least** "**substantial**";
- **or where** such standards, specifications or certification schemes **do not exist**,

then the manufacturer **must undergo conformity assessment involving a third-party**:

(a) **Modules B + C** **EU-type examination** (B) followed by **internal production control** (C) (Annex VIII, Parts **II–III**)

(b) **Module H** **Full quality assurance** (Annex VIII, Parts **IV**)

Important PDE - Class II

32.3

For Class II important products, **the conformity assessment must always involve a third-party:**

(a) **Modules B + C** **EU-type examination** (B) followed by **internal production control** (C) (Annex VIII, Parts **II–III**)

(b) **Module H** **Full quality assurance** (Annex VIII, Parts **IV**)

(c) **Where available and applicable** **European cybersecurity certification scheme** at assurance level **at least** 'substantial' (Article 27.9)

Key term: **harmonised standard**

Art. **32**

Critical PDE

32.4

The manufacturer demonstrates conformity with the essential cybersecurity requirements by using **one** of the **following 2 procedures**:

(a) Obtaining a **European cybersecurity certification** in accordance with **Article 8.1**

Article 8.1 grants the Commission the power to adopt delegated acts that can make European cybersecurity certification (ECCS) **mandatory** for certain categories of critical PDEs.

To activate the certification requirement under Article 8.1, all of the following conditions must be met:

1 **An EU cybersecurity certification scheme exists** and it must have been adopted under the Cybersecurity Act (Regulation EU 2019/881).

2 The **scheme covers the critical products listed in Annex IV**;

3 The Commission has adopted a **delegated act mandating the use of that scheme** for those products;

4 The delegated act **specifies the required assurance level**, which must be **at least** "**substantial**" and **proportionate** to the cybersecurity risk associated with the product.

[Art. 8]

(b) **Where** no delegated acts are adopted, the manufacturer must follow **any** of the procedures in Article 32(3) (Modules B + C or H):

Modules B + C
EU-type examination (B) followed by **internal production control** (C) (Annex VIII, Parts **II–III**)

Module H
Full quality assurance (Annex VIII, Parts **IV**)

Where available and applicable
European cybersecurity certification scheme at assurance level **at least** 'substantial' (Article 27(9))

FOSS PDE

32.5

Manufacturers of products that qualify as **free and open-source software** and **fall under the categories of Annex III** (i.e. **Important PDEs**) demonstrate conformity by using **one** of the procedures:

(a) Module A (self-assessment)
Internal control procedure
(Annex VIII, Part **I**)

(b) Modules B + C
EU-type examination (B) and **internal production control** (C)
(Annex VIII, Parts **II–III**)

(c) Module H
Full quality assurance
(Annex VIII, Parts **IV**)

(d) Where available and applicable
European cybersecurity certification scheme
(Article 27(9))

In all cases, the technical documentation referred to in Article 31 must be made publicly available **at the time of the placing on the market** of those products.

Art. **32**

Overview - Type of assessment

Depending on the classification of the product and the application of harmonised standards or certification,
the manufacturer demonstrates conformity with the essential cybersecurity requirements by using **one** of the following procedures:

Procedures	Type of assessment	Made by	Effect
Module A	Conformity based on **internal control**	Manufacturer ❌ No notified bodies	The **manufacturer** 1. **verifies** that the PDEs complies with the essential requirements of the CRA; **and** 2. **declares** compliance under **its sole responsibility**.
Module B+C	EU-type examination	Manufacturer ℹ️ Notified bodies	1. The **manufacturer verifies** that the PDEs complies with the essential requirements of the CRA; 2. a **notified body examines** the design and development of the product; **and** 3. the **manufacturer declares** compliance.
Module B+C	Conformity based on **full quality assurance**	Manufacturer Notified bodies	1. The **manufacturer implements a full quality control system** that ensures that the products subject to this system comply with the essential requirements of the CRA in both the design and the production phases; 2. a **notified body assesses** the overall performance of the quality control system, including periodical tests and checks; 3. The **manufacturer declares** compliance with the CRA requirements before placing the products on the market.

Annex VIII

Procedures	Type of assessment	Made by	Effect
Module A	Conformity based on **internal control**	Manufacturer	The **manufacturer** 1. **verifies** that the PDEs complies with the essential requirements of the CRA; **and** 2. **declares** compliance on **its sole responsibility**.
		❌ No notified bodies	

Products

The following categories of products are allowed to use module A:

- **Default category**: all PDEs that do not have the core functionality of a category of important or critical products;
- **Important PDEs of class I**, if harmonised standards have been applied in accordance with Article 32(2);
- **Important PDEs** of class I **or** II, if they are **FOSS** provided that the technical documentation is made available to the public, in accordance with Article 32(5).

Activities

The manufacturer has to perform the following **activities**:

1) **Implement the necessary cybersecurity mitigation measures** in the product following the risk assessment;

2) **Verify** (via testing or other mechanism) **that the product complies to the relevant essential requirements of the CRA**;

3) **Draw up the technical documentation**;

4) Where the manufacturer can demonstrate that the PDEs complies with the essential requirements, **affix the CE marking, draw up and sign a declaration of conformity**;

5) **Ensure that the production of the different units of the PDEs does not alter the compliance with the CRA essential requirements**.

Procedures	Type of assessment	Made by	Effect
Module B+C	EU-type examination	Manufacturer Notified bodies	1. The **manufacturer** **verifies** that the PDEs complies with the essential requirements of the CRA; 2. a **notified body** **examines** the design and development of the product; **and** 3. the **manufacturer** **declares** compliance.

Products

The manufacturer <u>can</u> undertake a conformity assessment procedure based on module B+C **for all categories of products covered by the CRA.**

⚠ Module B+C or H are <u>mandatory</u> in the following cases: ℹ
- **Important PDEs of class I** if harmonised standards have <u>not</u> been applied (or only in part), in accordance with Article 32(2);
- **Important products of class II**;
- **Critical products** [<u>unless</u> the use of a European cybersecurity certification scheme is made mandatory in the future in accordance with Article 8(1).

Module **B+C**

Activities

The manufacturer <u>and</u> the notified body have to perform **the following activities**:

<u>The manufacturer</u>

1) **implements the necessary cybersecurity mitigation measures** in the product following the risk assessment;

2) **tests the product** in order to verify that it complies with the relevant essential requirements of the CRA;

3) **draws up the technical documentation**;

4) <u>The notified body</u> **assesses the design of the product**, based on its technical documentation, **and one specimen or sample**.

> ⚠️ The notified body <u>**does not only**</u> carry out a documentation-based assessment, but it additionally performs **the necessary tests**, either itself or via an external laboratory. <u>The manufacturer might need to be involved in those tests</u>.

Once the notified body concludes that the product is compliant with the CRA, it issues an EU-type certificate, which is **valid for a certain period of time**, as defined by the notified body.

5) **Once** <u>the manufacturer</u> **obtains the EU-type certificate, it affixes the CE marking (together with NANDO number of the body), draws up and signs a declaration of conformity**;

6) **The manufacturer ensures that the production of the different units of the product does not alter the compliance with the CRA essential requirements,** as laid down in point 2 of module C.

⚠️ <u>**Only one notified body**</u> **participates in this procedure and examines the** <u>**whole**</u> **product and** <u>**all**</u> **relevant essential requirements.**

⚠️ **The production phase is not assessed by the notified body**. In other words, the manufacturer **cannot justify** that a product whose design is compliant with the CRA is not, in the practice, compliant because of a defect in the production process.

⚠️ <u>**Substantial modifications**</u> **of the product require a new assessment by the same** <u>**or**</u> **a different notified body,** that might lead to a potential revision of the issued EU-type certificate.
Other modifications that do not affect the compliance with the CRA requirements **are not subject to reassessment** by the notified body.

⚠️ In accordance with point 8 of module B, **the notified body must carry out periodic audits to ensure that the vulnerability handing processes are properly implemented**.

⚠️ **Information about EU-type certificates and their revisions has to be shared with other notified bodies and with the notifying authorities, according to point 9 of module B.**

Procedures	Type of assessment	Made by	Effect
Module B+C	Conformity based on **full quality assurance**	Manufacturer Notified bodies	1. The **manufacturer** **implements a full quality control system** that ensures that the products subject to this system comply with the essential requirements of the CRA in both the design and the production phases; 2. a **notified body** **assesses** the overall performance of the quality control system, including periodical tests and checks; 3. The **manufacturer** **declares** compliance with the CRA requirements before placing the products on the market.

Products

This module might be **particularly considered by manufacturers** that place
- **numerous product types** on the market <u>or</u>
- **products subject to frequent updates**,

since it streamlines the relevant conformity assessment procedures for <u>each new or substantially modified</u> product.

⚠️ **Module H might be helpful for manufacturers of important and critical products that place numerous types or models** on the market since it provides a **holistic system** that streamlines the conformity assessment.

Module **H**

Activities

The manufacturer <u>and</u> the notified body have to perform **the following activities**:

1) <u>The manufacturer</u> **implements a full quality control system that covers**
   - a **certain catalogue of products** <u>and</u>
   - **all the relevant manufacturing phases**, from design to production;

   ⚠️ **The system can be based on international standards** (for example, ISO 9000 series covering the specificities of the CRA).
   The fact that the manufacturer is accredited against the standard ISO 9000 does not automatically entitle it to perform conformity assessment activities under module H, since the involvement of a CRA notified body is needed.

2) <u>The notified body</u> **assesses the quality control system as a <u>whole</u>, including, among others,**
   1. the technical design of the covered products,
   2. the standards or specifications to be applied (in particular, how the compliance with the essential requirements of the CRA is ensured),
   3. the tests to be performed, and
   4. the monitoring of the overall system.

   <u>The notified body</u> **covers the <u>whole</u> manufacturing process**.

<u>The manufacturer</u>, <u>**based on the quality control system**</u>,

3) **implements the necessary cybersecurity mitigation measures** in the PDEs following the risk assessment;
4) **tests the product** in order to verify that it complies with the relevant essential requirements of the CRA;
5) **draws up the technical documentation**;
6) **affixes the CE marking (together with the NANDO number of the notified body)**;
7) **draws up and signs a declaration of conformity**;
8) **ensures that the production of the different units of the product does not alter the compliance with the CRA essential requirements**.

⚠️ <u>**Only one notified body**</u> **participates in this procedure and examines the <u>whole</u> quality control system.**

⚠️ **The manufacturer <u>can</u> extend the scope of the described quality system to <u>new</u> or <u>substantially modified</u> products.**
The quality system must be updated in order to properly document the new scope, and potential new standards might need to be applied or tests might need to be performed. Nevertheless, **this extension is subject to a new assessment by the same notified body that performed the original assessment.**
Module H provides a more versatile and flexible framework compared to module B+C. Hence, the inclusion of new products constitutes a more streamlined process, **since the notified body will <u>only</u> have to assess the potential new standards or tests applicable to the new products.**

64.2

Non-compliance with
- **the essential cybersecurity requirements** set out in **Annex I**; <u>and</u>
- **the obligations** set out in Arts. **13** and **14**

⇨ shall be subject to **administrative fines** of up to **EUR 15 000 000**

— **OR** → <u>if the offender is an undertaking</u>, **up to 2,5 %** of the its total worldwide annual turnover for the preceding financial year, **whichever is higher**.

64.3

Non-compliance with the obligations set out in
- **Arts. 18 <u>to</u> 23**: obligations of other economic operators other than the manufacturer;
- Art. **28**: EU declaration of conformity;
- Art. **30(1) <u>to</u> (4)**: rules concerning the CE marking;
- Art. **31(1) <u>to</u> (4)**: technical documentation;
- Art. **32(1), (2) <u>and</u> (3)**: conformity assessment procedures;
- Art. **33(5)**: simplified technical documentation for microenterprises and small enterprises, including start-ups;
- Art. **39**: notified bodies requirements;
- Art. **41**: subsidiaries of and subcontracting by notified bodies;
- Art. **47**: operational obligations of notified bodies;
- Art. **49**: information obligations of notified bodies;
- Art. **53**: granting Market Surveillance Authorities access to data and documentation.

⇨ shall be subject to **administrative fines** of up to **EUR 10 000 000**

— **OR** → <u>if the offender is an undertaking</u>, **up to 2%** of its total worldwide annual turnover for the preceding financial year, **whichever is higher**.

Art. **64**

64.4

The supply of <u>incorrect</u>, <u>incomplete</u> or <u>misleading</u> information to notified bodies and market surveillance authorities **in reply to a request**

⇨ shall be subject to **administrative fines** of up to **EUR 5 000 000**

→ **OR** → <u>if the offender is an undertaking</u>, **up to 1 %** of its total worldwide annual turnover for the preceding financial year, **whichever is higher**.

64.9

Administrative fines may be imposed, depending on the <u>circumstances</u> of each <u>individual case</u>, **in addition** to <u>any</u> other corrective or restrictive measures applied by the market surveillance authorities **for the same infringement**.

64.10

By way of derogation from paragraphs 3 to 9

The administrative fines shall <u>not</u> apply to the following:

(a) manufacturers that qualify as <u>microenterprises</u> <u>or</u> <u>small enterprises</u> with regard to <u>any</u> failure to meet the deadline referred to in Art. **14.2, point (a), or** Art. **14(4), point (a)**;

(b) <u>any</u> infringement of this Regulation by <u>open-source software stewards</u>.

Art. 14

Art. **64**

64.1

Member States shall
- **lay down the rules on penalties** applicable to infringements of this Regulation, <u>and</u>
- **take all measures necessary** to ensure that they are implemented.

⚠ The penalties provided for shall be **<u>effective</u>**, **<u>proportionate</u>** and **<u>dissuasive</u>**.

Member States shall, **<u>without delay</u>**, **notify the Commission** of those **rules** and **measures**.

and shall notify it, **<u>without delay</u>**, of **any subsequent amendment** affecting them.

64.8

<u>Depending on the legal system</u> of the Member States, the rules on administrative fines <u>**may**</u> be applied in such a manner that the fines are imposed by **competent national courts** or other bodies.

⚠ The application of such rules in those Member States shall have an **equivalent effect**.

64.5

When **deciding on the amount of the administrative fine in each individual case**, <u>all relevant circumstances of the specific situation shall be taken into account</u> and due regard shall be given to the following:

(a) the <u>nature</u>, <u>gravity</u> and <u>duration</u> of the **infringement** and of **its consequences**;

(b) <u>**whether**</u> **administrative fines have been already applied** by the same or other market surveillance authorities to the same economic operator for a **similar infringement**;

(c) the **size**, in particular with regard to microenterprises and small and medium sized-enterprises, including start-ups, and the market share of the economic operator committing the infringement.

Art. **64**